

County: Collier
 CTC: Collier County BOCC
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Demographics	Number	Percentage
Total County Population / Percent of State Total	333,000	1.78%
Potential TD Population / Percent of County Total	131,575	39.51%
UDPHC / Percent of TD Passengers Served	2,660	2.02%



Trips By Type of Service	2009	2010	% Change
Fixed Route (FR)	231,181	290,340	25.59%
Deviated FR	-	-	NA
Ambulatory	88,061	88,044	-0.02%
Non-Ambulatory	23,921	27,517	15.03%
Stretcher	1,403	801	-42.91%
School Board	-	-	NA
TOTAL TRIPS	344,566	406,702	18.03%

Vehicle Data	2009	2010	% Change
Vehicle Miles	1,337,980	1,476,166	10.33%
Revenue Miles	1,130,544	1,241,324	9.80%
Roadcalls	95	53	-44.21%
Accidents	31	20	-35.48%
Vehicles	27	27	0.00%
Driver Hours	79,215	91,701	15.76%

Passenger Trips By Trip Purpose	2009	2010	% Change
Medical	72,893	77,597	6.45%
Employment	15,231	14,939	-1.92%
Ed/Train/DayCare	2,495	3,348	34.19%
Nutritional	13,080	13,961	6.74%
Life-Sustaining/Other	240,867	296,857	23.25%
TOTAL TRIPS	344,566	406,702	18.03%

Financial and General Data	2009	2010	% Change
Expenses	\$3,652,743	\$4,161,683	13.93%
Revenues	\$3,317,988	\$3,460,167	4.29%
Commendations	38	35	-7.89%
Complaints	20	44	120.00%
Passenger No-Shows	2,300	1,771	-23.00%
Unmet Trip Requests	46	52	13.04%

Passenger Trips By Funding Source	2009	2010	% Change
CTD	58,379	59,105	1.24%
AHCA	29,488	29,258	-0.78%
APD	-	-	NA
DOEA	4,772	4,453	-6.68%
DOE	-	-	NA
Other	251,927	313,886	24.59%
TOTAL TRIPS	344,566	406,702	18.03%

Performance Measures	2009	2010	% Change
Accidents per 100,000 Miles	2.32	1.35	-41.81%
Miles between Roadcalls	14,084	27,852	97.76%
Avg. Trips per Driver Hour	1.43	1.27	-11.19%
Avg. Trips per Para Pass.	82.64	83.12	0.58%
Cost per Trip	10.6	10.23	-3.49%
Cost per Paratransit Trip	28.58	28.04	-1.89%
Cost per Driver Hour	40.91	35.59	-13.00%
Cost per Total Mile	2.42	2.21	-8.68%