

County: Charlotte
 CTC: Charlotte County Transit
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Demographics	Number	Percentage
Total County Population / Percent of State Total	165,500	0.88%
Potential TD Population / Percent of County Total	109,995	66.46%
UDPHC / Percent of TD Passengers Served	13,456	12.23%



Trips By Type of Service	2009	2010	% Change
Fixed Route (FR)	-	-	NA
Deviated FR	26,953	26,004	-3.52%
Ambulatory	143,115	138,061	-3.53%
Non-Ambulatory	11,656	10,596	-9.09%
Stretcher	61	-	-100.00%
School Board	-	-	NA
TOTAL TRIPS	181,785	174,661	-3.92%

Vehicle Data	2009	2010	% Change
Vehicle Miles	612,366	583,376	-4.73%
Revenue Miles	439,149	570,659	29.95%
Roadcalls	6	8	33.33%
Accidents	6	1	-83.33%
Vehicles	45	45	0.00%
Driver Hours	59,840	58,640	-2.01%

Passenger Trips By Trip Purpose	2009	2010	% Change
Medical	55,203	54,132	-1.94%
Employment	696	532	-23.56%
Ed/Train/DayCare	59,254	56,342	-4.91%
Nutritional	59,552	57,361	-3.68%
Life-Sustaining/Other	7,080	6,294	-11.10%
TOTAL TRIPS	181,785	174,661	-3.92%

Financial and General Data	2009	2010	% Change
Expenses	\$1,919,743	\$1,848,819	-3.69%
Revenues	\$1,919,743	\$1,848,819	-3.69%
Commendations	40	37	-7.50%
Complaints	129	111	-13.95%
Passenger No-Shows	1,795	1,570	-12.53%
Unmet Trip Requests	10,799	10,604	-1.81%

Passenger Trips By Funding Source	2009	2010	% Change
CTD	59,593	59,074	-0.87%
AHCA	14,552	14,320	-1.59%
APD	-	-	NA
DOEA	10,989	11,922	8.49%
DOE	-	-	NA
Other	96,651	89,345	-7.56%
TOTAL TRIPS	181,785	174,661	-3.92%

Performance Measures	2009	2010	% Change
Accidents per 100,000 Miles	0.98	0.17	-82.65%
Miles between Roadcalls	102,061	72,922	-28.55%
Avg. Trips per Driver Hour	3.04	2.98	-1.97%
Avg. Trips per Para Pass.	12.41	12.98	4.59%
Cost per Trip	10.56	10.59	0.28%
Cost per Paratransit Trip	10.56	10.59	0.28%
Cost per Driver Hour	32.08	31.53	-1.71%
Cost per Total Mile	3.13	3.17	1.28%