

County: Bay  
 CTC: Tri-County Community Council, Inc.  
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Demographics	Number	Percentage
Total County Population / Percent of State Total	169,600	0.90%
Potential TD Population / Percent of CountyTotal	63,821	37.63%
UDPHC / Percent of TD Passengers Served	2,256	3.53%



Trips By Type of Service	2009	2010	% Change
Fixed Route (FR)	-	-	NA
Deviated FR	-	-	NA
Ambulatory	161,610	161,940	0.20%
Non-Ambulatory	21,467	23,233	8.23%
Stretcher	1,497	1,461	-2.40%
School Board	-	-	NA
<b>TOTAL TRIPS</b>	<b>184,574</b>	<b>186,634</b>	<b>1.12%</b>

Vehicle Data	2009	2010	% Change
Vehicle Miles	789,592	746,153	-5.50%
Revenue Miles	694,044	600,240	-13.52%
Roadcalls	5	2	-60.00%
Accidents	7	7	0.00%
Vehicles	38	38	0.00%
Driver Hours	56,002	67,084	19.79%

Passenger Trips By Trip Purpose	2009	2010	% Change
Medical	64,970	76,245	17.35%
Employment	7,198	6,894	-4.22%
Ed/Train/DayCare	88,964	80,252	-9.79%
Nutritional	23,071	22,879	-0.83%
Life-Sustaining/Other	371	364	-1.89%
<b>TOTAL TRIPS</b>	<b>184,574</b>	<b>186,634</b>	<b>1.12%</b>

Financial and General Data	2009	2010	% Change
Expenses	\$1,688,782	\$1,519,551	-10.02%
Revenues	\$1,744,140	\$1,846,696	5.88%
Commendations	10	9	-10.00%
Complaints	6	4	-33.33%
Passenger No-Shows	115	115	0.00%
Unmet Trip Requests	263	90	-65.78%

Passenger Trips By Funding Source	2009	2010	% Change
CTD	24,052	20,430	-15.06%
AHCA	32,812	31,660	-3.51%
APD	53,755	52,540	-2.26%
DOEA	18,715	10,489	-43.95%
DOE	-	-	NA
Other	55,240	71,515	29.46%
<b>TOTAL TRIPS</b>	<b>184,574</b>	<b>186,634</b>	<b>1.12%</b>

Performance Measures	2009	2010	% Change
Accidents per 100,000 Miles	0.89	0.94	5.62%
Miles between Roadcalls	157,918	373,077	136.25%
Avg. Trips per Driver Hour	3.3	2.78	-15.76%
Avg. Trips per Para Pass.	76.49	82.73	8.16%
Cost per Trip	9.15	8.14	-11.04%
Cost per Paratransit Trip	9.15	8.14	-11.04%
Cost per Driver Hour	30.16	22.65	-24.90%
Cost per Total Mile	2.14	2.04	-4.67%