

County: Union
 CTC: A & A Transport, Inc.
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Demographics	Number	Percentage
Total County Population / Percent of State Total	16,000	0.09%
Potential TD Population / Percent of CountyTotal	4,744	29.65%
UDPHC / Percent of TD Passengers Served	517	10.90%



Trips By Type of Service	2008	2009	% Change
Fixed Route (FR)	-	-	NA
Deviated FR	-	-	NA
Ambulatory	28,548	25,491	-10.71%
Non-Ambulatory	1,386	887	-36.00%
Stretcher	13	4	-69.23%
School Board	-	-	NA
TOTAL TRIPS	29,947	26,382	-11.90%

Passenger Trips By Trip Purpose	2008	2009	% Change
Medical	7,518	7,258	-3.46%
Employment	-	-	NA
Ed/Train/DayCare	20,697	18,387	-11.16%
Nutritional	1,402	238	-83.02%
Life-Sustaining/Other	330	499	51.21%
TOTAL TRIPS	29,947	26,382	-11.90%

Passenger Trips By Funding Source	2008	2009	% Change
CTD	4,917	3,816	-22.39%
AHCA	4,820	4,355	-9.65%
APD	17,112	13,978	-18.31%
DOEA	-	-	NA
DOE	-	-	NA
Other	3,098	4,233	36.64%
TOTAL TRIPS	29,947	26,382	-11.90%

Vehicle Data	2008	2009	% Change
Vehicle Miles	280,904	289,075	2.91%
Revenue Miles	204,418	211,819	3.62%
Roadcalls	4	7	75.00%
Accidents	1	-	-100.00%
Vehicles	10	10	0.00%
Driver Hours	7,735	6,921	-10.52%

Financial and General Data	2008	2009	% Change
Expenses	\$409,456	\$526,696	28.63%
Revenues	\$430,399	\$540,668	25.62%
Commendations	-	-	NA
Complaints	-	2	NA
Passenger No-Shows	130	162	24.62%
Unmet Trip Requests	8	2,312	28800.00%

Performance Measures	2008	2009	% Change
Accidents per 100,000 Miles	0.36	0	-100.00%
Miles between Roadcalls	70,226	41,296	-41.20%
Avg. Trips per Driver Hour	3.87	3.81	-1.55%
Avg. Trips per Para Pass.	67.3	51.03	-24.18%
Cost per Trip	13.67	19.96	46.01%
Cost per Paratransit Trip	13.67	19.96	46.01%
Cost per Driver Hour	52.94	76.1	43.75%
Cost per Total Mile	1.46	1.82	24.66%