

Contact: Florida Commission for the  
 Transportation Disadvantaged  
 605 Suwannee Street, MS-49  
 Tallahassee, Florida 32399-0450  
 850.410.5700  
 800.983.2435

Email: [www.dot.state.fl.us/ctd](http://www.dot.state.fl.us/ctd)

Demographics	Number	Percentage
Total County Population / Percent of State Total	18,807,600	100.00%
Potential TD Population / Percent of CountyTotal	7,164,641	38.09%
UDPHC / Percent of TD Passengers Served	819,500	11.44%



Trips By Type of Service	2008	2009	% Change
Fixed Route (FR)	32,356,029	34,200,118	5.70%
Deviated FR	1,852,918	1,867,507	0.79%
Ambulatory	12,725,232	12,160,514	-4.44%
Non-Ambulatory	3,021,401	3,192,465	5.66%
Stretcher	50,177	38,221	-23.83%
School Board	264,240	172,878	-34.58%
<b>TOTAL TRIPS</b>	<b>50,269,997</b>	<b>51,631,703</b>	<b>2.71%</b>

Passenger Trips By Trip Purpose	2008	2009	% Change
Medical	16,203,714	15,212,018	-6.12%
Employment	8,674,243	9,175,834	5.78%
Ed/Train/DayCare	10,547,852	10,681,113	1.26%
Nutritional	6,996,297	6,932,970	-0.91%
Life-Sustaining/Other	7,847,891	9,629,768	22.71%
<b>TOTAL TRIPS</b>	<b>50,269,997</b>	<b>51,631,703</b>	<b>2.71%</b>

Passenger Trips By Funding Source	2008	2009	% Change
CTD	6,561,995	6,665,967	1.58%
AHCA	6,002,627	4,266,798	-28.92%
APD	3,112,817	2,880,908	-7.45%
DOEA	4,334,007	4,143,453	-4.40%
DOE	608,868	378,995	-37.75%
Other	29,649,683	33,295,582	12.30%
<b>TOTAL TRIPS</b>	<b>50,269,997</b>	<b>51,631,703</b>	<b>2.71%</b>

Vehicle Data	2008	2009	% Change
Vehicle Miles	136,907,394	134,871,348	-1.49%
Revenue Miles	118,899,633	114,535,850	-3.67%
Roadcalls	3,689	2,772	-24.86%
Accidents	1,248	1,226	-1.76%
Vehicles	5,690	5,276	-7.28%
Driver Hours	8,927,121	8,073,862	-9.56%

Financial and General Data	2008	2009	% Change
Expenses	\$401,641,556	\$390,950,376	-2.66%
Revenues	\$361,842,788	\$355,232,453	-1.83%
Commendations	3,364	3,168	-5.83%
Complaints	11,877	11,266	-5.14%
Passenger No-Shows	360,746	297,492	-17.53%
Unmet Trip Requests	1,009,436	1,057,419	4.75%

Performance Measures	2008	2009	% Change
Accidents per 100,000 Miles	0.91	0.91	0.00%
Miles between Roadcalls	37,112	48,655	31.10%
Ave. Trips per Driver Hour	2.01	2.16	7.46%
Ave. Trips per Para Pass.	40.03	39.24	-1.97%
Cost per Trip	7.99	7.57	-5.26%
Cost per Paratransit Trip	22.01	21.6	-1.86%
Cost per Driver Hour	44.16	46.64	5.62%
Cost per Total Mile	2.88	2.79	-3.13%