

County: Santa Rosa
 CTC: Pensacola Bay Transportation
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Demographics	Number	Percentage
Total County Population / Percent of State Total	144,100	0.77%
Potential TD Population / Percent of CountyTotal	46,279	32.12%
UDPHC / Percent of TD Passengers Served	376	0.81%



Trips By Type of Service	2008	2009	% Change
Fixed Route (FR)	-	-	NA
Deviated FR	-	-	NA
Ambulatory	36,526	33,606	-7.99%
Non-Ambulatory	4,643	5,595	20.50%
Stretcher	38	17	-55.26%
School Board	-	-	NA
TOTAL TRIPS	41,207	39,218	-4.83%

Vehicle Data	2008	2009	% Change
Vehicle Miles	570,900	519,148	-9.06%
Revenue Miles	380,643	398,329	4.65%
Roadcalls	7	9	28.57%
Accidents	4	4	0.00%
Vehicles	13	14	7.69%
Driver Hours	21,029	17,322	-17.63%

Passenger Trips By Trip Purpose	2008	2009	% Change
Medical	7,722	9,254	19.84%
Employment	11,054	10,699	-3.21%
Ed/Train/DayCare	11,388	7,106	-37.60%
Nutritional	2,723	2,269	-16.67%
Life-Sustaining/Other	8,320	9,890	18.87%
TOTAL TRIPS	41,207	39,218	-4.83%

Financial and General Data	2008	2009	% Change
Expenses	\$751,613	\$665,108	-11.51%
Revenues	\$955,883	\$914,390	-4.34%
Commendations	5	10	100.00%
Complaints	8	13	62.50%
Passenger No-Shows	603	770	27.69%
Unmet Trip Requests	2,370	903	-61.90%

Passenger Trips By Funding Source	2008	2009	% Change
CTD	13,266	13,628	2.73%
AHCA	10,296	11,510	11.79%
APD	12,563	5,786	-53.94%
DOEA	1,506	1,148	-23.77%
DOE	22	139	531.82%
Other	3,554	7,007	97.16%
TOTAL TRIPS	41,207	39,218	-4.83%

Performance Measures	2008	2009	% Change
Accidents per 100,000 Miles	0.7	0.77	10.00%
Miles between Roadcalls	81,557	57,683	-29.27%
Avg. Trips per Driver Hour	1.96	2.26	15.31%
Avg. Trips per Para Pass.	89.58	104.3	16.43%
Cost per Trip	18.24	16.96	-7.02%
Cost per Paratransit Trip	18.24	16.96	-7.02%
Cost per Driver Hour	35.74	38.4	7.44%
Cost per Total Mile	1.32	1.28	-3.03%