

County: Saint Johns  
 CTC: St. Johns County Council on Aging, Inc.  
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Demographics	Number	Percentage
Total County Population / Percent of State Total	181,200	0.96%
Potential TD Population / Percent of CountyTotal	49,588	27.37%
UDPHC / Percent of TD Passengers Served	4,964	10.01%



Trips By Type of Service	2008	2009	% Change
Fixed Route (FR)	-	-	NA
Deviated FR	138,277	162,919	17.82%
Ambulatory	57,539	55,521	-3.51%
Non-Ambulatory	29,096	29,817	2.48%
Stretcher	2,745	1,780	-35.15%
School Board	-	-	NA
<b>TOTAL TRIPS</b>	<b>227,657</b>	<b>250,037</b>	<b>9.83%</b>

Passenger Trips By Trip Purpose	2008	2009	% Change
Medical	54,131	52,930	-2.22%
Employment	-	-	NA
Ed/Train/DayCare	820	956	16.59%
Nutritional	25,548	23,341	-8.64%
Life-Sustaining/Other	147,158	172,810	17.43%
<b>TOTAL TRIPS</b>	<b>227,657</b>	<b>250,037</b>	<b>9.83%</b>

Passenger Trips By Funding Source	2008	2009	% Change
CTD	21,345	21,417	0.34%
AHCA	22,598	20,666	-8.55%
APD	-	-	NA
DOEA	197	748	279.70%
DOE	-	-	NA
Other	183,517	207,206	12.91%
<b>TOTAL TRIPS</b>	<b>227,657</b>	<b>250,037</b>	<b>9.83%</b>

Vehicle Data	2008	2009	% Change
Vehicle Miles	1,108,381	1,132,768	2.20%
Revenue Miles	957,641	978,711	2.20%
Roadcalls	12	21	75.00%
Accidents	4	3	-25.00%
Vehicles	47	46	-2.13%
Driver Hours	80,793	83,235	3.02%

Financial and General Data	2008	2009	% Change
Expenses	\$2,633,067	\$2,661,710	1.09%
Revenues	\$2,607,266	\$2,376,161	-8.86%
Commendations	11	14	27.27%
Complaints	4	6	50.00%
Passenger No-Shows	1,440	1,116	-22.50%
Unmet Trip Requests	-	-	NA

Performance Measures	2008	2009	% Change
Accidents per 100,000 Miles	0.36	0.26	-27.78%
Miles between Roadcalls	92,365	53,941	-41.60%
Avg. Trips per Driver Hour	2.82	3	6.38%
Avg. Trips per Para Pass.	46.78	50.37	7.67%
Cost per Trip	11.57	10.65	-7.95%
Cost per Paratransit Trip	11.57	10.65	-7.95%
Cost per Driver Hour	32.59	31.98	-1.87%
Cost per Total Mile	2.38	2.35	-1.26%