

County: Polk  
 CTC: Polk County Transit Services  
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Demographics	Number	Percentage
Total County Population / Percent of State Total	585,700	3.11%
Potential TD Population / Percent of CountyTotal	209,379	35.75%
UDPHC / Percent of TD Passengers Served	25,324	12.09%



Trips By Type of Service	2008	2009	% Change
Fixed Route (FR)	125,225	148,878	18.89%
Deviated FR	-	-	NA
Ambulatory	245,637	233,868	-4.79%
Non-Ambulatory	55,243	58,528	5.95%
Stretcher	2,289	2,010	-12.19%
School Board	58,885	56,678	-3.75%
<b>TOTAL TRIPS</b>	<b>487,279</b>	<b>499,962</b>	<b>2.60%</b>

Vehicle Data	2008	2009	% Change
Vehicle Miles	2,568,234	2,560,397	-0.31%
Revenue Miles	2,056,662	2,029,061	-1.34%
Roadcalls	92	119	29.35%
Accidents	45	42	-6.67%
Vehicles	157	151	-3.82%
Driver Hours	213,617	207,768	-2.74%

Passenger Trips By Trip Purpose	2008	2009	% Change
Medical	184,698	230,252	24.66%
Employment	57,312	100,046	74.56%
Ed/Train/DayCare	116,789	64,604	-44.68%
Nutritional	68,496	37,230	-45.65%
Life-Sustaining/Other	59,984	67,830	13.08%
<b>TOTAL TRIPS</b>	<b>487,279</b>	<b>499,962</b>	<b>2.60%</b>

Financial and General Data	2008	2009	% Change
Expenses	\$8,485,987	\$7,027,300	-17.19%
Revenues	\$7,139,676	\$6,981,491	-2.22%
Commendations	4	3	-25.00%
Complaints	41	44	7.32%
Passenger No-Shows	12,206	12,112	-0.77%
Unmet Trip Requests	414	199	-51.93%

Passenger Trips By Funding Source	2008	2009	% Change
CTD	27,858	27,346	-1.84%
AHCA	122,703	126,337	2.96%
APD	246	12,752	5083.74%
DOEA	54,138	62,783	15.97%
DOE	23,392	27,602	18.00%
Other	258,942	243,142	-6.10%
<b>TOTAL TRIPS</b>	<b>487,279</b>	<b>499,962</b>	<b>2.60%</b>

Performance Measures	2008	2009	% Change
Accidents per 100,000 Miles	1.75	1.64	-6.29%
Miles between Roadcalls	27,916	21,516	-22.93%
Avg. Trips per Driver Hour	1.69	1.69	0.00%
Avg. Trips per Para Pass.	26.71	28.28	5.88%
Cost per Trip	17.42	14.06	-19.29%
Cost per Paratransit Trip	23.41	19.97	-14.69%
Cost per Driver Hour	39.68	33.75	-14.94%
Cost per Total Mile	3.3	2.74	-16.97%