

County: Pinellas
 CTC: Pinellas County MPO
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Demographics	Number	Percentage
Total County Population / Percent of State Total	938,500	4.99%
Potential TD Population / Percent of CountyTotal	435,202	46.37%
UDPHC / Percent of TD Passengers Served	44,857	10.31%



Trips By Type of Service	2008	2009	% Change
Fixed Route (FR)	1,251,404	1,363,791	8.98%
Deviated FR	4,428	-	-100.00%
Ambulatory	830,359	846,116	1.90%
Non-Ambulatory	184,097	191,160	3.84%
Stretcher	1	1	0.00%
School Board	-	-	NA
TOTAL TRIPS	2,270,289	2,401,068	5.76%

Passenger Trips By Trip Purpose

Medical	960,750	741,769	-22.79%
Employment	599,522	820,999	36.94%
Ed/Train/DayCare	285,417	359,242	25.87%
Nutritional	82,875	141,878	71.20%
Life-Sustaining/Other	341,725	337,180	-1.33%
TOTAL TRIPS	2,270,289	2,401,068	5.76%

Passenger Trips By Funding Source

CTD	1,063,437	1,210,906	13.87%
AHCA	374,349	442,267	18.14%
APD	250,950	225,835	-10.01%
DOEA	107,226	68,292	-36.31%
DOE	1	2,644	264300.00%
Other	474,326	451,124	-4.89%
TOTAL TRIPS	2,270,289	2,401,068	5.76%

Vehicle Data	2008	2009	% Change
Vehicle Miles	8,080,797	7,920,824	-1.98%
Revenue Miles	6,624,931	6,070,389	-8.37%
Roadcalls	139	153	10.07%
Accidents	45	48	6.67%
Vehicles	636	672	5.66%
Driver Hours	663,331	666,606	0.49%

Financial and General Data

Expenses	\$16,285,032	\$17,312,761	6.31%
Revenues	\$16,422,890	\$17,265,387	5.13%
Commendations	419	200	-52.27%
Complaints	196	320	63.27%
Passenger No-Shows	16,952	14,137	-16.61%
Unmet Trip Requests	39,502	11,020	-72.10%

Performance Measures

Accidents per 100,000 Miles	0.56	0.61	8.93%
Miles between Roadcalls	58,135	51,770	-10.95%
Avg. Trips per Driver Hour	1.54	1.56	1.30%
Avg. Trips per Para Pass.	29.88	27.27	-8.73%
Cost per Trip	7.17	7.21	0.56%
Cost per Paratransit Trip	14.8	15.59	5.34%
Cost per Driver Hour	22.73	24.26	6.73%
Cost per Total Mile	1.87	2.04	9.09%