

County: Orange
 CTC: Central Florida RTA
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Demographics	Number	Percentage
Total County Population / Percent of State Total	1,115,000	5.93%
Potential TD Population / Percent of CountyTotal	340,370	30.53%
UDPHC / Percent of TD Passengers Served	23,037	6.77%



Trips By Type of Service	2008	2009	% Change
Fixed Route (FR)	579,969	1,421,681	145.13%
Deviated FR	-	-	NA
Ambulatory	586,642	575,037	-1.98%
Non-Ambulatory	143,046	166,469	16.37%
Stretcher	7,403	6,178	-16.55%
School Board	-	-	NA
TOTAL TRIPS	1,317,060	2,169,365	64.71%

Vehicle Data	2008	2009	% Change
Vehicle Miles	6,829,482	7,638,406	11.84%
Revenue Miles	5,686,330	5,577,034	-1.92%
Roadcalls	129	180	39.53%
Accidents	141	132	-6.38%
Vehicles	207	234	13.04%
Driver Hours	405,372	556,222	37.21%

Passenger Trips By Trip Purpose	2008	2009	% Change
Medical	691,223	1,160,748	67.93%
Employment	201,374	329,038	63.40%
Ed/Train/DayCare	197,657	258,860	30.96%
Nutritional	69,859	89,205	27.69%
Life-Sustaining/Other	156,947	331,514	111.23%
TOTAL TRIPS	1,317,060	2,169,365	64.71%

Financial and General Data	2008	2009	% Change
Expenses	\$12,905,250	\$14,746,841	14.27%
Revenues	\$14,631,746	\$16,323,563	11.56%
Commendations	44	61	38.64%
Complaints	1,328	556	-58.13%
Passenger No-Shows	24,283	25,830	6.37%
Unmet Trip Requests	104,195	127,793	22.65%

Passenger Trips By Funding Source	2008	2009	% Change
CTD	70,326	84,100	19.59%
AHCA	197,867	208,542	5.40%
APD	139,208	155,620	11.79%
DOEA	60,558	65,652	8.41%
DOE	-	-	NA
Other	849,101	1,655,451	94.97%
TOTAL TRIPS	1,317,060	2,169,365	64.71%

Performance Measures	2008	2009	% Change
Accidents per 100,000 Miles	2.06	1.73	-16.02%
Miles between Roadcalls	52,942	42,436	-19.84%
Avg. Trips per Driver Hour	1.82	1.34	-26.37%
Avg. Trips per Para Pass.	38.79	37.7	-2.81%
Cost per Trip	9.8	6.8	-30.61%
Cost per Paratransit Trip	17.51	19.72	12.62%
Cost per Driver Hour	31.83	26.51	-16.71%
Cost per Total Mile	1.89	1.93	2.12%