

County: Okeechobee
 CTC: Veolia Transportation Services
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Demographics	Number	Percentage
Total County Population / Percent of State Total	40,000	0.21%
Potential TD Population / Percent of CountyTotal	20,370	50.93%
UDPHC / Percent of TD Passengers Served	590	2.90%



Trips By Type of Service	2008	2009	% Change
Fixed Route (FR)	-	-	NA
Deviated FR	-	-	NA
Ambulatory	26,974	31,635	17.28%
Non-Ambulatory	4,238	4,588	8.26%
Stretcher	15	2	-86.67%
School Board	-	-	NA
TOTAL TRIPS	31,227	36,225	16.01%

Passenger Trips By Trip Purpose

Medical	11,050	14,026	26.93%
Employment	14,637	19,470	33.02%
Ed/Train/DayCare	15	4	-73.33%
Nutritional	2,276	1,880	-17.40%
Life-Sustaining/Other	3,249	845	-73.99%
TOTAL TRIPS	31,227	36,225	16.01%

Passenger Trips By Funding Source

CTD	4,746	4,338	-8.60%
AHCA	7,973	9,186	15.21%
APD	13,968	18,412	31.82%
DOEA	942	818	-13.16%
DOE	-	-	NA
Other	3,598	3,471	-3.53%
TOTAL TRIPS	31,227	36,225	16.01%

Vehicle Data	2008	2009	% Change
Vehicle Miles	497,966	527,275	5.89%
Revenue Miles	390,060	416,947	6.89%
Roadcalls	10	8	-20.00%
Accidents	2	3	50.00%
Vehicles	13	14	7.69%
Driver Hours	17,972	22,834	27.05%

Financial and General Data

Expenses	\$708,866	\$713,604	0.67%
Revenues	\$777,708	\$743,236	-4.43%
Commendations	8	6	-25.00%
Complaints	17	15	-11.76%
Passenger No-Shows	643	669	4.04%
Unmet Trip Requests	501	456	-8.98%

Performance Measures

Accidents per 100,000 Miles	0.4	0.57	42.50%
Miles between Roadcalls	49,797	65,909	32.36%
Avg. Trips per Driver Hour	1.74	1.59	-8.62%
Avg. Trips per Para Pass.	45.13	61.4	36.05%
Cost per Trip	22.7	19.7	-13.22%
Cost per Paratransit Trip	22.7	19.7	-13.22%
Cost per Driver Hour	39.44	31.25	-20.77%
Cost per Total Mile	1.42	1.35	-4.93%