

County: Okaloosa
 CTC: Okaloosa County BOCC
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Demographics	Number	Percentage
Total County Population / Percent of State Total	197,600	1.05%
Potential TD Population / Percent of CountyTotal	56,670	28.68%
UDPHC / Percent of TD Passengers Served	6,269	11.06%



Trips By Type of Service	2008	2009	% Change
Fixed Route (FR)	35,630	34,208	-3.99%
Deviated FR	-	-	NA
Ambulatory	77,638	78,797	1.49%
Non-Ambulatory	16,342	17,765	8.71%
Stretcher	1	4	300.00%
School Board	-	-	NA
TOTAL TRIPS	129,611	130,774	0.90%

Passenger Trips By Trip Purpose	2008	2009	% Change
Medical	53,985	54,467	0.89%
Employment	49,252	45,771	-7.07%
Ed/Train/DayCare	8,228	10,140	23.24%
Nutritional	11,665	11,770	0.90%
Life-Sustaining/Other	6,481	8,626	33.10%
TOTAL TRIPS	129,611	130,774	0.90%

Passenger Trips By Funding Source	2008	2009	% Change
CTD	55,207	53,135	-3.75%
AHCA	13,411	13,600	1.41%
APD	-	-	NA
DOEA	6,121	6,389	4.38%
DOE	114	324	184.21%
Other	54,758	57,326	4.69%
TOTAL TRIPS	129,611	130,774	0.90%

Vehicle Data	2008	2009	% Change
Vehicle Miles	705,366	697,290	-1.14%
Revenue Miles	614,510	600,583	-2.27%
Roadcalls	5	5	0.00%
Accidents	3	1	-66.67%
Vehicles	65	65	0.00%
Driver Hours	73,283	70,572	-3.70%

Financial and General Data	2008	2009	% Change
Expenses	\$1,602,809	\$1,700,312	6.08%
Revenues	\$1,774,612	\$1,496,824	-15.65%
Commendations	2	3	50.00%
Complaints	6	8	33.33%
Passenger No-Shows	574	560	-2.44%
Unmet Trip Requests	492	542	10.16%

Performance Measures	2008	2009	% Change
Accidents per 100,000 Miles	0.43	0.14	-67.44%
Miles between Roadcalls	141,073	139,458	-1.14%
Avg. Trips per Driver Hour	1.28	1.37	7.03%
Avg. Trips per Para Pass.	16.08	16.23	0.93%
Cost per Trip	12.37	13	5.09%
Cost per Paratransit Trip	17.05	17.61	3.28%
Cost per Driver Hour	21.87	24.09	10.15%
Cost per Total Mile	2.27	2.44	7.49%