

County: Nassau
 CTC: Nassau County Council on Aging, Inc.
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Demographics	Number	Percentage
Total County Population / Percent of State Total	71,900	0.38%
Potential TD Population / Percent of CountyTotal	17,903	24.90%
UDPHC / Percent of TD Passengers Served	962	5.37%



Trips By Type of Service	2008	2009	% Change
Fixed Route (FR)	-	-	NA
Deviated FR	-	-	NA
Ambulatory	42,300	49,367	16.71%
Non-Ambulatory	7,292	6,503	-10.82%
Stretcher	16	78	387.50%
School Board	-	-	NA
TOTAL TRIPS	49,608	55,948	12.78%

Passenger Trips By Trip Purpose	2008	2009	% Change
Medical	25,538	30,566	19.69%
Employment	3,573	3,898	9.10%
Ed/Train/DayCare	98	85	-13.27%
Nutritional	14,816	14,559	-1.73%
Life-Sustaining/Other	5,583	6,840	22.51%
TOTAL TRIPS	49,608	55,948	12.78%

Passenger Trips By Funding Source	2008	2009	% Change
CTD	18,292	21,273	16.30%
AHCA	16,187	19,341	19.48%
APD	9	-	-100.00%
DOEA	14,908	14,078	-5.57%
DOE	4	4	0.00%
Other	208	1,252	501.92%
TOTAL TRIPS	49,608	55,948	12.78%

Vehicle Data	2008	2009	% Change
Vehicle Miles	377,008	425,219	12.79%
Revenue Miles	317,050	336,812	6.23%
Roadcalls	13	15	15.38%
Accidents	1	-	-100.00%
Vehicles	14	16	14.29%
Driver Hours	34,331	31,536	-8.14%

Financial and General Data	2008	2009	% Change
Expenses	\$767,446	\$1,016,291	32.43%
Revenues	\$918,886	\$1,074,439	16.93%
Commendations	-	-	NA
Complaints	-	-	NA
Passenger No-Shows	804	371	-53.86%
Unmet Trip Requests	-	75	NA

Performance Measures	2008	2009	% Change
Accidents per 100,000 Miles	0.27	0	-100.00%
Miles between Roadcalls	29,001	28,348	-2.25%
Avg. Trips per Driver Hour	1.44	1.77	22.92%
Avg. Trips per Para Pass.	56.31	58.16	3.29%
Cost per Trip	15.47	18.16	17.39%
Cost per Paratransit Trip	15.47	18.16	17.39%
Cost per Driver Hour	22.35	32.23	44.21%
Cost per Total Mile	2.04	2.39	17.16%