

County: Miami-Dade
 CTC: Miami-Dade Transit
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Demographics	Number	Percentage
Total County Population / Percent of State Total	2,477,300	13.17%
Potential TD Population / Percent of CountyTotal	937,372	37.84%
UDPHC / Percent of TD Passengers Served	313,627	33.46%



Trips By Type of Service	2008	2009	% Change
Fixed Route (FR)	22,442,394	21,790,029	-2.91%
Deviated FR	1,137,703	1,243,332	9.28%
Ambulatory	2,857,421	2,928,656	2.49%
Non-Ambulatory	1,002,414	1,110,749	10.81%
Stretcher	5,913	-	-100.00%
School Board	-	-	NA
TOTAL TRIPS	27,445,845	27,072,766	-1.36%

Vehicle Data	2008	2009	% Change
Vehicle Miles	30,299,729	30,077,183	-0.73%
Revenue Miles	28,592,032	29,000,191	1.43%
Roadcalls	165	157	-4.85%
Accidents	66	56	-15.15%
Vehicles	908	797	-12.22%
Driver Hours	2,138,503	1,595,360	-25.40%

Passenger Trips By Trip Purpose	2008	2009	% Change
Medical	7,845,110	7,147,213	-8.90%
Employment	5,393,602	5,143,825	-4.63%
Ed/Train/DayCare	6,444,440	6,605,754	2.50%
Nutritional	4,465,040	4,656,515	4.29%
Life-Sustaining/Other	3,297,653	3,519,459	6.73%
TOTAL TRIPS	27,445,845	27,072,766	-1.36%

Financial and General Data	2008	2009	% Change
Expenses	\$146,556,234	\$142,291,287	-2.91%
Revenues	\$117,307,981	\$102,506,437	-12.62%
Commendations	167	176	5.39%
Complaints	5,194	6,666	28.34%
Passenger No-Shows	50,230	36,707	-26.92%
Unmet Trip Requests	706,460	730,417	3.39%

Passenger Trips By Funding Source	2008	2009	% Change
CTD	2,201,107	2,484,188	12.86%
AHCA	3,567,191	1,961,955	-45.00%
APD	836,916	822,177	-1.76%
DOEA	3,509,567	3,439,375	-2.00%
DOE	137,199	134,455	-2.00%
Other	17,193,865	18,230,616	6.03%
TOTAL TRIPS	27,445,845	27,072,766	-1.36%

Performance Measures	2008	2009	% Change
Accidents per 100,000 Miles	0.22	0.19	-13.64%
Miles between Roadcalls	183,635	191,574	4.32%
Avg. Trips per Driver Hour	2.34	3.31	41.45%
Avg. Trips per Para Pass.	55.58	48.13	-13.40%
Cost per Trip	5.34	5.26	-1.50%
Cost per Paratransit Trip	28.68	25.91	-9.66%
Cost per Driver Hour	67.1	85.81	27.88%
Cost per Total Mile	4.74	4.55	-4.01%