

County: Martin
 CTC: Medical Transportation Management, Inc.
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Demographics	Number	Percentage
Total County Population / Percent of State Total	143,900	0.77%
Potential TD Population / Percent of CountyTotal	66,287	46.06%
UDPHC / Percent of TD Passengers Served	3,702	5.58%



Trips By Type of Service	2008	2009	% Change
Fixed Route (FR)	-	-	NA
Deviated FR	24,381	6,379	-73.84%
Ambulatory	70,976	31,480	-55.65%
Non-Ambulatory	7,331	6,227	-15.06%
Stretcher	-	24	NA
School Board	-	-	NA
TOTAL TRIPS	102,688	44,110	-57.04%

Vehicle Data	2008	2009	% Change
Vehicle Miles	566,398	307,287	-45.75%
Revenue Miles	451,398	150,251	-66.71%
Roadcalls	22	-	-100.00%
Accidents	1	4	300.00%
Vehicles	48	94	95.83%
Driver Hours	88,075	17,680	-79.93%

Passenger Trips By Trip Purpose	2008	2009	% Change
Medical	28,627	17,248	-39.75%
Employment	12,725	8,201	-35.55%
Ed/Train/DayCare	5,596	3,134	-44.00%
Nutritional	4,628	1,867	-59.66%
Life-Sustaining/Other	51,112	13,660	-73.27%
TOTAL TRIPS	102,688	44,110	-57.04%

Financial and General Data	2008	2009	% Change
Expenses	\$2,030,743	\$1,159,968	-42.88%
Revenues	\$1,936,917	\$1,069,998	-44.76%
Commendations	23	34	47.83%
Complaints	20	99	395.00%
Passenger No-Shows	1,696	203	-88.03%
Unmet Trip Requests	6,172	2,076	-66.36%

Passenger Trips By Funding Source	2008	2009	% Change
CTD	23,549	19,160	-18.64%
AHCA	2,160	4,975	130.32%
APD	-	-	NA
DOEA	7,193	1,670	-76.78%
DOE	-	-	NA
Other	69,786	18,305	-73.77%
TOTAL TRIPS	102,688	44,110	-57.04%

Performance Measures	2008	2009	% Change
Accidents per 100,000 Miles	0.18	1.3	622.22%
Miles between Roadcalls	25,745	-	-100.00%
Avg. Trips per Driver Hour	1.17	2.49	112.82%
Avg. Trips per Para Pass.	10	11.92	19.20%
Cost per Trip	19.78	26.3	32.96%
Cost per Paratransit Trip	19.78	26.3	32.96%
Cost per Driver Hour	23.06	65.61	184.52%
Cost per Total Mile	3.59	3.77	5.01%