

County: Manatee
 CTC: Manatee County Area Transit
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| Demographics | Number | Percentage |
|---|---------|------------|
| Total County Population / Percent of State Total | 317,700 | 1.69% |
| Potential TD Population / Percent of CountyTotal | 138,059 | 43.46% |
| UDPHC / Percent of TD Passengers Served | 8,267 | 5.99% |



| Trips By Type of Service | 2008 | 2009 | % Change |
|--------------------------|----------------|----------------|---------------|
| Fixed Route (FR) | 22,721 | 117,068 | 415.24% |
| Deviated FR | - | - | NA |
| Ambulatory | 227,013 | 210,646 | -7.21% |
| Non-Ambulatory | 36,546 | 35,270 | -3.49% |
| Stretcher | - | 147 | NA |
| School Board | 396 | 2 | -99.49% |
| TOTAL TRIPS | 286,676 | 363,133 | 26.67% |

| Vehicle Data | 2008 | 2009 | % Change |
|---------------|-----------|-----------|----------|
| Vehicle Miles | 1,189,859 | 1,021,267 | -14.17% |
| Revenue Miles | 915,682 | 844,202 | -7.81% |
| Roadcalls | 23 | 16 | -30.43% |
| Accidents | 4 | 18 | 350.00% |
| Vehicles | 91 | 65 | -28.57% |
| Driver Hours | 77,753 | 69,864 | -10.15% |

| Passenger Trips By Trip Purpose | 2008 | 2009 | % Change |
|---------------------------------|----------------|----------------|---------------|
| Medical | 27,365 | 27,459 | 0.34% |
| Employment | 13,953 | 13,566 | -2.77% |
| Ed/Train/DayCare | 209,850 | 112,909 | -46.20% |
| Nutritional | 8,867 | 16,667 | 87.97% |
| Life-Sustaining/Other | 26,641 | 192,532 | 622.69% |
| TOTAL TRIPS | 286,676 | 363,133 | 26.67% |

| Financial and General Data | 2008 | 2009 | % Change |
|----------------------------|-------------|-------------|----------|
| Expenses | \$3,062,260 | \$3,048,444 | -0.45% |
| Revenues | \$3,062,263 | \$3,048,444 | -0.45% |
| Commendations | - | - | NA |
| Complaints | 11 | 13 | 18.18% |
| Passenger No-Shows | 1,588 | 2,760 | 73.80% |
| Unmet Trip Requests | 225 | 205 | -8.89% |

| Passenger Trips By Funding Source | 2008 | 2009 | % Change |
|-----------------------------------|----------------|----------------|---------------|
| CTD | 30,369 | 26,578 | -12.48% |
| AHCA | - | - | NA |
| APD | 174,821 | 134,795 | -22.90% |
| DOEA | 8,696 | 19,212 | 120.93% |
| DOE | - | 256 | NA |
| Other | 72,790 | 182,292 | 150.44% |
| TOTAL TRIPS | 286,676 | 363,133 | 26.67% |

| Performance Measures | 2008 | 2009 | % Change |
|-----------------------------|--------|--------|----------|
| Accidents per 100,000 Miles | 0.34 | 1.76 | 417.65% |
| Miles between Roadcalls | 51,733 | 63,829 | 23.38% |
| Avg. Trips per Driver Hour | 3.39 | 3.52 | 3.83% |
| Avg. Trips per Para Pass. | 15.6 | 48.46 | 210.64% |
| Cost per Trip | 10.68 | 8.39 | -21.44% |
| Cost per Paratransit Trip | 11.6 | 12.15 | 4.74% |
| Cost per Driver Hour | 39.38 | 42.8 | 8.68% |
| Cost per Total Mile | 2.57 | 2.93 | 14.01% |