

County: Lee
 CTC: Good Wheels, Inc.
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Demographics	Number	Percentage
Total County Population / Percent of State Total	623,700	3.32%
Potential TD Population / Percent of CountyTotal	220,007	35.27%
UDPHC / Percent of TD Passengers Served	1,690	0.77%



Trips By Type of Service	2008	2009	% Change
Fixed Route (FR)	73	160	119.18%
Deviated FR	-	-	NA
Ambulatory	111,643	85,287	-23.61%
Non-Ambulatory	22,974	23,843	3.78%
Stretcher	374	452	20.86%
School Board	-	-	NA
TOTAL TRIPS	135,064	109,742	-18.75%

Vehicle Data	2008	2009	% Change
Vehicle Miles	1,554,710	1,429,262	-8.07%
Revenue Miles	1,347,324	1,205,198	-10.55%
Roadcalls	85	33	-61.18%
Accidents	4	4	0.00%
Vehicles	60	47	-21.67%
Driver Hours	100,546	89,539	-10.95%

Passenger Trips By Trip Purpose	2008	2009	% Change
Medical	46,191	55,171	19.44%
Employment	1,134	-	-100.00%
Ed/Train/DayCare	84,287	53,462	-36.57%
Nutritional	948	1,109	16.98%
Life-Sustaining/Other	2,504	-	-100.00%
TOTAL TRIPS	135,064	109,742	-18.75%

Financial and General Data	2008	2009	% Change
Expenses	\$3,746,826	\$3,249,138	-13.28%
Revenues	\$3,283,836	\$2,944,163	-10.34%
Commendations	102	109	6.86%
Complaints	170	60	-64.71%
Passenger No-Shows	5,856	5,900	0.75%
Unmet Trip Requests	3,368	4,173	23.90%

Passenger Trips By Funding Source	2008	2009	% Change
CTD	19,007	19,001	-0.03%
AHCA	28,470	36,304	27.52%
APD	69,253	39,677	-42.71%
DOEA	9,739	8,201	-15.79%
DOE	-	-	NA
Other	8,595	6,559	-23.69%
TOTAL TRIPS	135,064	109,742	-18.75%

Performance Measures	2008	2009	% Change
Accidents per 100,000 Miles	0.26	0.28	7.69%
Miles between Roadcalls	18,291	43,311	136.79%
Avg. Trips per Driver Hour	1.34	1.22	-8.96%
Avg. Trips per Para Pass.	82.26	66.33	-19.37%
Cost per Trip	27.74	29.61	6.74%
Cost per Paratransit Trip	27.74	29.62	6.78%
Cost per Driver Hour	37.24	36.25	-2.66%
Cost per Total Mile	2.41	2.27	-5.81%