

County: Lake
 CTC: Lake County Board of County Commissioners
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Demographics	Number	Percentage
Total County Population / Percent of State Total	288,400	1.53%
Potential TD Population / Percent of County Total	116,681	40.46%
UDPHC / Percent of TD Passengers Served	17,268	14.80%



Trips By Type of Service	2008	2009	% Change
Fixed Route (FR)	-	-	NA
Deviated FR	2,707	1,310	-51.61%
Ambulatory	161,591	178,362	10.38%
Non-Ambulatory	38,556	42,787	10.97%
Stretcher	527	417	-20.87%
School Board	48,499	48,278	-0.46%
TOTAL TRIPS	251,880	271,154	7.65%

Vehicle Data	2008	2009	% Change
Vehicle Miles	2,399,980	2,595,156	8.13%
Revenue Miles	2,110,042	2,214,628	4.96%
Roadcalls	118	76	-35.59%
Accidents	6	5	-16.67%
Vehicles	84	95	13.10%
Driver Hours	177,671	145,772	-17.95%

Passenger Trips By Trip Purpose	2008	2009	% Change
Medical	79,741	73,491	-7.84%
Employment	46,459	48,978	5.42%
Ed/Train/DayCare	94,792	109,478	15.49%
Nutritional	21,658	23,166	6.96%
Life-Sustaining/Other	9,230	16,041	73.79%
TOTAL TRIPS	251,880	271,154	7.65%

Financial and General Data	2008	2009	% Change
Expenses	\$4,748,269	\$5,789,958	21.94%
Revenues	\$5,044,490	\$6,912,759	37.04%
Commendations	36	54	50.00%
Complaints	23	13	-43.48%
Passenger No-Shows	11,193	12,905	15.30%
Unmet Trip Requests	18,371	45	-99.76%

Passenger Trips By Funding Source	2008	2009	% Change
CTD	31,260	25,158	-19.52%
AHCA	33,261	35,955	8.10%
APD	59,395	85,171	43.40%
DOEA	22,074	19,204	-13.00%
DOE	-	-	NA
Other	105,890	105,666	-0.21%
TOTAL TRIPS	251,880	271,154	7.65%

Performance Measures	2008	2009	% Change
Accidents per 100,000 Miles	0.25	0.19	-24.00%
Miles between Roadcalls	20,339	34,147	67.89%
Avg. Trips per Driver Hour	1.42	1.86	30.99%
Avg. Trips per Para Pass.	13.98	15.7	12.30%
Cost per Trip	18.85	21.35	13.26%
Cost per Paratransit Trip	18.85	21.35	13.26%
Cost per Driver Hour	26.73	39.72	48.60%
Cost per Total Mile	1.98	2.23	12.63%