

County: Indian River
 CTC: Senior Resource Association, Inc.
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Demographics	Number	Percentage
Total County Population / Percent of State Total	141,700	0.75%
Potential TD Population / Percent of CountyTotal	59,389	41.91%
UDPHC / Percent of TD Passengers Served	12,981	21.86%



Trips By Type of Service	2008	2009	% Change
Fixed Route (FR)	-	-	NA
Deviated FR	-	-	NA
Ambulatory	92,440	79,969	-13.49%
Non-Ambulatory	5,656	5,338	-5.62%
Stretcher	417	365	-12.47%
School Board	-	-	NA
TOTAL TRIPS	98,513	85,672	-13.03%

Vehicle Data	2008	2009	% Change
Vehicle Miles	629,748	646,055	2.59%
Revenue Miles	601,890	619,745	2.97%
Roadcalls	2	4	100.00%
Accidents	6	9	50.00%
Vehicles	68	70	2.94%
Driver Hours	98,451	63,384	-35.62%

Passenger Trips By Trip Purpose	2008	2009	% Change
Medical	44,003	41,075	-6.65%
Employment	5,635	5,084	-9.78%
Ed/Train/DayCare	24,183	22,564	-6.69%
Nutritional	3,071	2,967	-3.39%
Life-Sustaining/Other	21,621	13,982	-35.33%
TOTAL TRIPS	98,513	85,672	-13.03%

Financial and General Data	2008	2009	% Change
Expenses	\$1,745,122	\$1,698,807	-2.65%
Revenues	\$1,700,498	\$1,691,276	-0.54%
Commendations	21	24	14.29%
Complaints	11	13	18.18%
Passenger No-Shows	462	429	-7.14%
Unmet Trip Requests	771	1,119	45.14%

Passenger Trips By Funding Source	2008	2009	% Change
CTD	28,066	29,740	5.96%
AHCA	12,512	9,848	-21.29%
APD	31,866	26,419	-17.09%
DOEA	2,713	2,601	-4.13%
DOE	-	-	NA
Other	23,356	17,064	-26.94%
TOTAL TRIPS	98,513	85,672	-13.03%

Performance Measures	2008	2009	% Change
Accidents per 100,000 Miles	0.95	1.39	46.32%
Miles between Roadcalls	314,874	161,514	-48.71%
Avg. Trips per Driver Hour	1	1.35	35.00%
Avg. Trips per Para Pass.	6.17	6.6	6.97%
Cost per Trip	17.71	19.83	11.97%
Cost per Paratransit Trip	17.71	19.83	11.97%
Cost per Driver Hour	17.73	26.8	51.16%
Cost per Total Mile	2.77	2.63	-5.05%