

County: Hernando  
 CTC: Mid Florida Community Services, Inc.  
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Demographics	Number	Percentage
Total County Population / Percent of State Total	164,900	0.88%
Potential TD Population / Percent of CountyTotal	104,522	63.39%
UDPHC / Percent of TD Passengers Served	3,438	3.29%



Trips By Type of Service	2008	2009	% Change
Fixed Route (FR)	-	-	NA
Deviated FR	-	-	NA
Ambulatory	151,365	159,431	5.33%
Non-Ambulatory	16,908	18,177	7.51%
Stretcher	811	1,313	61.90%
School Board	-	-	NA
<b>TOTAL TRIPS</b>	<b>169,084</b>	<b>178,921</b>	<b>5.82%</b>

Vehicle Data	2008	2009	% Change
Vehicle Miles	1,349,884	1,553,899	15.11%
Revenue Miles	1,245,747	1,401,071	12.47%
Roadcalls	25	27	8.00%
Accidents	2	5	150.00%
Vehicles	54	63	16.67%
Driver Hours	109,320	120,640	10.35%

Passenger Trips By Trip Purpose	2008	2009	% Change
Medical	46,952	48,937	4.23%
Employment	2,794	2,830	1.29%
Ed/Train/DayCare	101,457	107,095	5.56%
Nutritional	9,918	11,219	13.12%
Life-Sustaining/Other	7,963	8,840	11.01%
<b>TOTAL TRIPS</b>	<b>169,084</b>	<b>178,921</b>	<b>5.82%</b>

Financial and General Data	2008	2009	% Change
Expenses	\$2,125,454	\$2,046,548	-3.71%
Revenues	\$1,997,130	\$1,735,828	-13.08%
Commendations	47	50	6.38%
Complaints	61	69	13.11%
Passenger No-Shows	1,366	1,410	3.22%
Unmet Trip Requests	4,952	5,760	16.32%

Passenger Trips By Funding Source	2008	2009	% Change
CTD	19,440	16,588	-14.67%
AHCA	19,957	64,267	222.03%
APD	960	13,333	1288.85%
DOEA	7,015	5,395	-23.09%
DOE	2,000	-	-100.00%
Other	119,712	79,338	-33.73%
<b>TOTAL TRIPS</b>	<b>169,084</b>	<b>178,921</b>	<b>5.82%</b>

Performance Measures	2008	2009	% Change
Accidents per 100,000 Miles	0.15	0.32	113.33%
Miles between Roadcalls	53,995	57,552	6.59%
Avg. Trips per Driver Hour	1.55	1.48	-4.52%
Avg. Trips per Para Pass.	46.75	52.04	11.32%
Cost per Trip	12.57	11.44	-8.99%
Cost per Paratransit Trip	12.57	11.44	-8.99%
Cost per Driver Hour	19.44	16.96	-12.76%
Cost per Total Mile	1.57	1.32	-15.92%