

County: Hendry
 CTC: Good Wheels, Inc.
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Demographics	Number	Percentage
Total County Population / Percent of State Total	41,200	0.22%
Potential TD Population / Percent of CountyTotal	14,459	35.09%
UDPHC / Percent of TD Passengers Served	673	4.65%



Trips By Type of Service	2008	2009	% Change
Fixed Route (FR)	-	-	NA
Deviated FR	-	-	NA
Ambulatory	14,867	15,014	0.99%
Non-Ambulatory	4,040	5,195	28.59%
Stretcher	64	43	-32.81%
School Board	-	-	NA
TOTAL TRIPS	18,971	20,252	6.75%

Passenger Trips By Trip Purpose	2008	2009	% Change
Medical	11,847	12,954	9.34%
Employment	2,791	1,945	-30.31%
Ed/Train/DayCare	1,442	3,237	124.48%
Nutritional	2,891	2,103	-27.26%
Life-Sustaining/Other	-	13	NA
TOTAL TRIPS	18,971	20,252	6.75%

Passenger Trips By Funding Source	2008	2009	% Change
CTD	4,915	5,682	15.61%
AHCA	5,589	7,272	30.11%
APD	2,784	2,788	0.14%
DOEA	2,891	2,103	-27.26%
DOE	-	-	NA
Other	2,792	2,407	-13.79%
TOTAL TRIPS	18,971	20,252	6.75%

Vehicle Data	2008	2009	% Change
Vehicle Miles	412,321	439,761	6.66%
Revenue Miles	401,174	429,494	7.06%
Roadcalls	22	16	-27.27%
Accidents	1	2	100.00%
Vehicles	10	15	50.00%
Driver Hours	21,407	24,173	12.92%

Financial and General Data	2008	2009	% Change
Expenses	\$1,663,958	\$1,470,758	-11.61%
Revenues	\$1,759,920	\$1,630,829	-7.34%
Commendations	20	24	20.00%
Complaints	19	18	-5.26%
Passenger No-Shows	1,311	853	-34.94%
Unmet Trip Requests	106	110	3.77%

Performance Measures	2008	2009	% Change
Accidents per 100,000 Miles	0.24	0.45	87.50%
Miles between Roadcalls	18,742	27,485	46.65%
Avg. Trips per Driver Hour	0.89	0.84	-5.62%
Avg. Trips per Para Pass.	82.13	30.09	-63.36%
Cost per Trip	87.71	72.62	-17.20%
Cost per Paratransit Trip	87.71	72.62	-17.20%
Cost per Driver Hour	77.73	60.84	-21.73%
Cost per Total Mile	4.04	3.34	-17.33%