

County: Gadsden
 CTC: BIG BEND TRANSIT, INC.
 Contact: TED WATERS
 POST OFFICE BOX 1721
 TALLAHASSEE, FL 32302
 850-574-6266
 Email: TWBBT@AOL.COM

Demographics	Number	Percentage
Total County Population / Percent of State Total	50,600	0.27%
Potential TD Population / Percent of CountyTotal	21,900	43.28%
UDPHC / Percent of TD Passengers Served	5,696	26.01%



Trips By Type of Service	2008	2009	% Change
Fixed Route (FR)	-	-	NA
Deviated FR	6,562	7,700	17.34%
Ambulatory	57,897	42,672	-26.30%
Non-Ambulatory	4,287	3,107	-27.53%
Stretcher	34	58	70.59%
School Board	-	-	NA
TOTAL TRIPS	68,780	53,537	-22.16%

Passenger Trips By Trip Purpose	2008	2009	% Change
Medical	21,968	17,084	-22.23%
Employment	34,394	28,069	-18.39%
Ed/Train/DayCare	9,862	6,714	-31.92%
Nutritional	-	-	NA
Life-Sustaining/Other	2,556	1,670	-34.66%
TOTAL TRIPS	68,780	53,537	-22.16%

Passenger Trips By Funding Source	2008	2009	% Change
CTD	27,492	14,562	-47.03%
AHCA	16,666	13,607	-18.35%
APD	18	-	-100.00%
DOEA	-	-	NA
DOE	-	-	NA
Other	24,604	25,368	3.11%
TOTAL TRIPS	68,780	53,537	-22.16%

Vehicle Data	2008	2009	% Change
Vehicle Miles	709,876	601,327	-15.29%
Revenue Miles	602,397	511,698	-15.06%
Roadcalls	29	12	-58.62%
Accidents	2	1	-50.00%
Vehicles	24	22	-8.33%
Driver Hours	39,547	32,457	-17.93%

Financial and General Data	2008	2009	% Change
Expenses	\$1,635,345	\$1,488,576	-8.97%
Revenues	\$1,326,204	\$1,260,120	-4.98%
Commendations	-	-	NA
Complaints	5	7	40.00%
Passenger No-Shows	1,730	786	-54.57%
Unmet Trip Requests	-	-	NA

Performance Measures	2008	2009	% Change
Accidents per 100,000 Miles	0.28	0.17	-39.29%
Miles between Roadcalls	24,478	50,111	104.72%
Avg. Trips per Driver Hour	1.74	1.65	-5.17%
Avg. Trips per Para Pass.	20.05	9.4	-53.12%
Cost per Trip	23.78	27.8	16.90%
Cost per Paratransit Trip	23.78	27.8	16.90%
Cost per Driver Hour	41.35	45.86	10.91%
Cost per Total Mile	2.3	2.48	7.83%