

County: Duval
 CTC: Jacksonville Transportation Authority
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Demographics	Number	Percentage
Total County Population / Percent of State Total	905,000	4.81%
Potential TD Population / Percent of County Total	283,384	31.31%
UDPHC / Percent of TD Passengers Served	78,593	27.73%



Trips By Type of Service	2008	2009	% Change
Fixed Route (FR)	-	540,932	NA
Deviated FR	-	-	NA
Ambulatory	179,946	166,589	-7.42%
Non-Ambulatory	121,354	146,710	20.89%
Stretcher	-	-	NA
School Board	-	-	NA
TOTAL TRIPS	301,300	854,231	183.52%

Vehicle Data	2008	2009	% Change
Vehicle Miles	3,578,663	3,692,245	3.17%
Revenue Miles	3,036,533	3,131,958	3.14%
Roadcalls	374	102	-72.73%
Accidents	244	270	10.66%
Vehicles	91	92	1.10%
Driver Hours	238,536	240,656	0.89%

Passenger Trips By Trip Purpose	2008	2009	% Change
Medical	67,606	177,685	162.82%
Employment	48,883	128,858	163.60%
Ed/Train/DayCare	37,068	106,601	187.58%
Nutritional	-	5,554	NA
Life-Sustaining/Other	147,743	435,533	194.79%
TOTAL TRIPS	301,300	854,231	183.52%

Financial and General Data	2008	2009	% Change
Expenses	\$12,050,519	\$16,849,182	39.82%
Revenues	\$12,050,519	\$16,849,282	39.82%
Commendations	251	396	57.77%
Complaints	921	843	-8.47%
Passenger No-Shows	19,228	7,631	-60.31%
Unmet Trip Requests	-	-	NA

Passenger Trips By Funding Source	2008	2009	% Change
CTD	48,675	48,681	0.01%
AHCA	-	-	NA
APD	-	-	NA
DOEA	150	110	-26.67%
DOE	-	-	NA
Other	252,475	805,440	219.02%
TOTAL TRIPS	301,300	854,231	183.52%

Performance Measures	2008	2009	% Change
Accidents per 100,000 Miles	6.82	7.31	7.18%
Miles between Roadcalls	9,569	36,198	278.28%
Avg. Trips per Driver Hour	1.26	1.3	3.17%
Avg. Trips per Para Pass.	72.38	75.35	4.10%
Cost per Trip	40	19.72	-50.70%
Cost per Paratransit Trip	40	38.93	-2.68%
Cost per Driver Hour	50.52	50.68	0.32%
Cost per Total Mile	3.37	3.3	-2.08%