

County: Desoto  
 CTC: Veolia Transportation Services  
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Demographics	Number	Percentage
Total County Population / Percent of State Total	34,500	0.18%
Potential TD Population / Percent of CountyTotal	15,823	45.86%
UDPHC / Percent of TD Passengers Served	564	3.56%



Trips By Type of Service	2008	2009	% Change
Fixed Route (FR)	-	-	NA
Deviated FR	-	-	NA
Ambulatory	25,993	26,303	1.19%
Non-Ambulatory	4,539	5,297	16.70%
Stretcher	5	1	-80.00%
School Board	7,175	606	-91.55%
<b>TOTAL TRIPS</b>	<b>37,712</b>	<b>32,207</b>	<b>-14.60%</b>

#### Passenger Trips By Trip Purpose

Medical	16,933	15,220	-10.12%
Employment	4,130	9,640	133.41%
Ed/Train/DayCare	8,993	81	-99.10%
Nutritional	4,893	4,364	-10.81%
Life-Sustaining/Other	2,763	2,902	5.03%
<b>TOTAL TRIPS</b>	<b>37,712</b>	<b>32,207</b>	<b>-14.60%</b>

#### Passenger Trips By Funding Source

CTD	4,026	4,533	12.59%
AHCA	9,645	9,591	-0.56%
APD	10,817	9,640	-10.88%
DOEA	3,549	1,838	-48.21%
DOE	99	6	-93.94%
Other	9,576	6,599	-31.09%
<b>TOTAL TRIPS</b>	<b>37,712</b>	<b>32,207</b>	<b>-14.60%</b>

Vehicle Data	2008	2009	% Change
Vehicle Miles	395,231	369,241	-6.58%
Revenue Miles	310,212	296,881	-4.30%
Roadcalls	2	3	50.00%
Accidents	1	3	200.00%
Vehicles	22	21	-4.55%
Driver Hours	39,077	40,091	2.59%

#### Financial and General Data

Expenses	\$902,155	\$820,871	-9.01%
Revenues	\$907,145	\$859,801	-5.22%
Commendations	7	6	-14.29%
Complaints	11	13	18.18%
Passenger No-Shows	303	349	15.18%
Unmet Trip Requests	145	82	-43.45%

#### Performance Measures

Accidents per 100,000 Miles	0.25	0.81	224.00%
Miles between Roadcalls	197,616	123,080	-37.72%
Avg. Trips per Driver Hour	0.97	0.8	-17.53%
Avg. Trips per Para Pass.	64.58	57.1	-11.58%
Cost per Trip	23.92	25.49	6.56%
Cost per Paratransit Trip	23.92	25.49	6.56%
Cost per Driver Hour	23.09	20.48	-11.30%
Cost per Total Mile	2.28	2.22	-2.63%