

County: Citrus
 CTC: Citrus County Transit
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Demographics	Number	Percentage
Total County Population / Percent of State Total	142,000	0.76%
Potential TD Population / Percent of CountyTotal	83,378	58.72%
UDPHC / Percent of TD Passengers Served	2,157	2.59%



Trips By Type of Service	2008	2009	% Change
Fixed Route (FR)	-	-	NA
Deviated FR	-	1,234	NA
Ambulatory	163,009	160,363	-1.62%
Non-Ambulatory	22,026	20,014	-9.13%
Stretcher	909	674	-25.85%
School Board	2	-	-100.00%
TOTAL TRIPS	185,946	182,285	-1.97%

Passenger Trips By Trip Purpose

Medical	34,105	31,522	-7.57%
Employment	20,664	26,251	27.04%
Ed/Train/DayCare	85,282	83,768	-1.78%
Nutritional	18,790	17,045	-9.29%
Life-Sustaining/Other	27,105	23,699	-12.57%
TOTAL TRIPS	185,946	182,285	-1.97%

Passenger Trips By Funding Source

CTD	38,899	37,771	-2.90%
AHCA	16,657	9,551	-42.66%
APD	115,098	120,220	4.45%
DOEA	14,766	12,927	-12.45%
DOE	-	-	NA
Other	526	1,816	245.25%
TOTAL TRIPS	185,946	182,285	-1.97%

Vehicle Data	2008	2009	% Change
Vehicle Miles	1,053,771	995,633	-5.52%
Revenue Miles	939,211	888,649	-5.38%
Roadcalls	74	67	-9.46%
Accidents	5	17	240.00%
Vehicles	73	76	4.11%
Driver Hours	78,000	84,240	8.00%

Financial and General Data

Expenses	\$3,022,576	\$2,807,148	-7.13%
Revenues	\$2,854,385	\$3,416,677	19.70%
Commendations	29	38	31.03%
Complaints	17	31	82.35%
Passenger No-Shows	740	685	-7.43%
Unmet Trip Requests	516	445	-13.76%

Performance Measures

Accidents per 100,000 Miles	0.47	1.71	263.83%
Miles between Roadcalls	14,240	14,860	4.35%
Avg. Trips per Driver Hour	2.38	2.16	-9.24%
Avg. Trips per Para Pass.	82.24	84.51	2.76%
Cost per Trip	16.26	15.4	-5.29%
Cost per Paratransit Trip	16.26	15.4	-5.29%
Cost per Driver Hour	38.75	33.32	-14.01%
Cost per Total Mile	2.87	2.82	-1.74%