

County: Charlotte
 CTC: Charlotte County Transit
 Contact: Rich Weingarten
 25490 Airport Road
 Punta Gorda, FL 33950
 941-833-4075

Email: rich.weingarten@charlottefl.com

Demographics	Number	Percentage
Total County Population / Percent of State Total	165,800	0.88%
Potential TD Population / Percent of CountyTotal	106,500	64.23%
UDPHC / Percent of TD Passengers Served	14,650	13.76%



Trips By Type of Service	2008	2009	% Change
Fixed Route (FR)	-	-	NA
Deviated FR	27,961	26,953	-3.61%
Ambulatory	146,615	143,115	-2.39%
Non-Ambulatory	12,156	11,656	-4.11%
Stretcher	118	61	-48.31%
School Board	-	-	NA
TOTAL TRIPS	186,850	181,785	-2.71%

Passenger Trips By Trip Purpose

Medical	57,103	55,203	-3.33%
Employment	704	696	-1.14%
Ed/Train/DayCare	61,321	59,254	-3.37%
Nutritional	60,642	59,552	-1.80%
Life-Sustaining/Other	7,080	7,080	0.00%
TOTAL TRIPS	186,850	181,785	-2.71%

Passenger Trips By Funding Source

CTD	64,658	59,593	-7.83%
AHCA	13,702	14,552	6.20%
APD	850	-	-100.00%
DOEA	10,989	10,989	0.00%
DOE	-	-	NA
Other	96,651	96,651	0.00%
TOTAL TRIPS	186,850	181,785	-2.71%

Vehicle Data	2008	2009	% Change
Vehicle Miles	646,596	612,366	-5.29%
Revenue Miles	418,659	439,149	4.89%
Roadcalls	17	6	-64.71%
Accidents	11	6	-45.45%
Vehicles	45	45	0.00%
Driver Hours	67,500	59,840	-11.35%

Financial and General Data

Expenses	\$1,892,551	\$1,919,743	1.44%
Revenues	\$1,952,699	\$1,919,743	-1.69%
Commendations	31	40	29.03%
Complaints	155	129	-16.77%
Passenger No-Shows	1,764	1,795	1.76%
Unmet Trip Requests	9,585	10,799	12.67%

Performance Measures

Accidents per 100,000 Miles	1.7	0.98	-42.35%
Miles between Roadcalls	38,035	102,061	168.33%
Avg. Trips per Driver Hour	2.77	3.04	9.75%
Avg. Trips per Para Pass.	12.38	12.41	0.24%
Cost per Trip	10.13	10.56	4.24%
Cost per Paratransit Trip	10.13	10.56	4.24%
Cost per Driver Hour	28.04	32.08	14.41%
Cost per Total Mile	2.93	3.13	6.83%