

County: Bay  
 CTC: Tri-County Community Council, Inc.  
 Contact: Joel Paul  
 302 North Oklahoma Street  
 Bonifay, FL 32425  
 850-547-3689  
 Email: [joelpaul.tccc@mchsi.com](mailto:joelpaul.tccc@mchsi.com)

Demographics	Number	Percentage
Total County Population / Percent of State Total	169,300	0.90%
Potential TD Population / Percent of CountyTotal	62,495	36.91%
UDPHC / Percent of TD Passengers Served	2,413	3.86%



Trips By Type of Service	2008	2009	% Change
Fixed Route (FR)	1,920	-	-100.00%
Deviated FR	-	-	NA
Ambulatory	140,230	161,610	15.25%
Non-Ambulatory	31,114	21,467	-31.01%
Stretcher	1,168	1,497	28.17%
School Board	-	-	NA
<b>TOTAL TRIPS</b>	<b>174,432</b>	<b>184,574</b>	<b>5.81%</b>

Vehicle Data	2008	2009	% Change
Vehicle Miles	1,387,006	789,592	-43.07%
Revenue Miles	1,371,767	694,044	-49.41%
Roadcalls	10	5	-50.00%
Accidents	2	7	250.00%
Vehicles	40	38	-5.00%
Driver Hours	71,276	56,002	-21.43%

Passenger Trips By Trip Purpose	2008	2009	% Change
Medical	61,400	64,970	5.81%
Employment	6,803	7,198	5.81%
Ed/Train/DayCare	84,024	88,964	5.88%
Nutritional	21,786	23,071	5.90%
Life-Sustaining/Other	419	371	-11.46%
<b>TOTAL TRIPS</b>	<b>174,432</b>	<b>184,574</b>	<b>5.81%</b>

Financial and General Data	2008	2009	% Change
Expenses	\$1,988,979	\$1,688,782	-15.09%
Revenues	\$1,982,004	\$1,744,140	-12.00%
Commendations	9	10	11.11%
Complaints	5	6	20.00%
Passenger No-Shows	250	115	-54.00%
Unmet Trip Requests	695	263	-62.16%

Passenger Trips By Funding Source	2008	2009	% Change
CTD	28,100	24,052	-14.41%
AHCA	33,986	32,812	-3.45%
APD	53,967	53,755	-0.39%
DOEA	14,142	18,715	32.34%
DOE	-	-	NA
Other	44,237	55,240	24.87%
<b>TOTAL TRIPS</b>	<b>174,432</b>	<b>184,574</b>	<b>5.81%</b>

Performance Measures	2008	2009	% Change
Accidents per 100,000 Miles	0.14	0.89	535.71%
Miles between Roadcalls	138,701	157,918	13.85%
Avg. Trips per Driver Hour	2.42	3.3	36.36%
Avg. Trips per Para Pass.	18.2	76.49	320.27%
Cost per Trip	11.4	9.15	-19.74%
Cost per Paratransit Trip	11.53	9.15	-20.64%
Cost per Driver Hour	27.9	30.16	8.10%
Cost per Total Mile	1.43	2.14	49.65%