

County: Santa Rosa  
 CTC: Pensacola Bay Transportation  
 Contact: LaTricia Johnson  
 3100 McCormick Street  
 Pensacola, FL 32514  
 850.476.8130  
 Email: [ljohnson@pensacolabaytransportation.com](mailto:ljohnson@pensacolabaytransportation.com)

Demographics	Number	Percentage
Total County Population / Percent of State Total	142,100	0.76%
Potential TD Population / Percent of CountyTotal	44,881	0.24%
UDPHC / Percent of TD Passengers Served	460	1.02%

Trips By Type of Service	2007	2008	% Change
Fixed Route (FR)	4	-	-100.00%
Deviated FR	-	-	NA
Ambulatory	39,264	36,526	-6.97%
Non-Ambulatory	5,709	4,643	-18.67%
Stretcher	49	38	-22.45%
School Board	-	-	NA
<b>TOTAL TRIPS</b>	<b>45,026</b>	<b>41,207</b>	<b>-8.48%</b>

Vehicle Data	2007	2008	% Change
Vehicle Miles	679,958	570,900	-16.04%
Revenue Miles	495,473	380,643	-23.18%
Roadcalls	6	7	16.67%
Accidents	-	4	NA
Vehicles	18	13	-27.78%
Driver Hours	20,243	21,029	3.88%

Passenger Trips By Trip Purpose	2007	2008	% Change
Medical	9,508	7,722	-18.78%
Employment	12,785	11,054	-13.54%
Ed/Train/DayCare	11,523	11,388	-1.17%
Nutritional	3,076	2,723	-11.48%
Life-Sustaining/Other	8,134	8,320	2.29%
<b>TOTAL TRIPS</b>	<b>45,026</b>	<b>41,207</b>	<b>-8.48%</b>

Financial and General Data	2007	2008	% Change
Expenses	\$628,940	\$751,613	19.50%
Revenues	\$857,527	\$955,886	11.47%
Commendations	5	5	0.00%
Complaints	19	8	-57.89%
Passenger No-Shows	594	603	1.52%
Unmet Trip Requests	824	2,370	187.62%

Passenger Trips By Funding Source	2007	2008	% Change
CTD	16,091	13,266	-17.56%
AHCA	10,254	10,296	0.41%
APD/DCF	10,300	12,563	21.97%
DOEA	2,082	1,506	-27.67%
DOE	83	22	-73.49%
Other	138	3,554	2475.36%
<b>TOTAL TRIPS</b>	<b>38,948</b>	<b>41,207</b>	<b>5.80%</b>

Performance Measures	2007	2008	% Change
Accidents per 100,000 Mi	0	0.7	NA
Miles between Roadcalls	113,326	81,557	-28.03%
Avg. Trips per Driver Hou	2.22	1.96	-11.71%
Avg. Trips per Para Pass.	97.87	89.58	-8.47%
Cost per Trip	13.97	18.24	30.57%
Cost per Paratransit Trip	13.97	18.24	30.57%
Cost per Driver Hour	31.07	35.74	15.03%
Cost per Total Mile	0.92	1.32	43.48%