

County: Saint Johns
 CTC: St. Johns County Council on Aging, Inc.
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| Demographics | Number | Percentage |
|---|---------|------------|
| Total County Population / Percent of State Total | 173,900 | 0.93% |
| Potential TD Population / Percent of CountyTotal | 48,109 | 27.66% |
| UDPHC / Percent of TD Passengers Served | 4,867 | 10.12% |

| Trips By Type of Service | 2007 | 2008 | % Change |
|--------------------------|----------------|----------------|---------------|
| Fixed Route (FR) | - | - | NA |
| Deviated FR | 92,124 | 138,277 | 50.10% |
| Ambulatory | 71,705 | 57,539 | -19.76% |
| Non-Ambulatory | 27,803 | 29,096 | 4.65% |
| Stretcher | 2,114 | 2,745 | 29.85% |
| School Board | - | - | NA |
| TOTAL TRIPS | 193,746 | 227,657 | 17.50% |

| Vehicle Data | 2007 | 2008 | % Change |
|---------------|-----------|-----------|----------|
| Vehicle Miles | 1,048,949 | 1,108,381 | 5.67% |
| Revenue Miles | 906,069 | 957,641 | 5.69% |
| Roadcalls | 20 | 12 | -40.00% |
| Accidents | 2 | 4 | 100.00% |
| Vehicles | 52 | 47 | -9.62% |
| Driver Hours | 80,131 | 80,793 | 0.83% |

| Passenger Trips By Trip Purpose | 2007 | 2008 | % Change |
|---------------------------------|----------------|----------------|---------------|
| Medical | 50,769 | 54,131 | 6.62% |
| Employment | - | - | NA |
| Ed/Train/DayCare | 19,433 | 820 | -95.78% |
| Nutritional | 25,017 | 25,548 | 2.12% |
| Life-Sustaining/Other | 98,527 | 147,158 | 49.36% |
| TOTAL TRIPS | 193,746 | 227,657 | 17.50% |

| Financial and General Data | 2007 | 2008 | % Change |
|----------------------------|-------------|-------------|----------|
| Expenses | \$2,427,951 | \$2,633,067 | 8.45% |
| Revenues | \$2,353,829 | \$2,607,266 | 10.77% |
| Commendations | 12 | 11 | -8.33% |
| Complaints | 4 | 4 | 0.00% |
| Passenger No-Shows | 2,212 | 1,440 | -34.90% |
| Unmet Trip Requests | - | - | NA |

| Passenger Trips By Funding Source | 2007 | 2008 | % Change |
|-----------------------------------|----------------|----------------|---------------|
| CTD | 24,171 | 21,345 | -11.69% |
| AHCA | 32,788 | 22,598 | -31.08% |
| APD/DCF | - | - | NA |
| DOEA | 116 | 197 | 69.83% |
| DOE | - | - | NA |
| Other | 130,427 | 183,517 | 40.70% |
| TOTAL TRIPS | 187,502 | 227,657 | 21.42% |

| Performance Measures | 2007 | 2008 | % Change |
|---------------------------|--------|--------|----------|
| Accidents per 100,000 Mi | 0.19 | 0.36 | 89.47% |
| Miles between Roadcalls | 52,447 | 92,365 | 76.11% |
| Avg. Trips per Driver Hou | 2.42 | 2.82 | 16.53% |
| Avg. Trips per Para Pass. | 43.86 | 46.78 | 6.66% |
| Cost per Trip | 12.53 | 11.57 | -7.66% |
| Cost per Paratransit Trip | 12.53 | 11.57 | -7.66% |
| Cost per Driver Hour | 30.3 | 32.59 | 7.56% |
| Cost per Total Mile | 2.31 | 2.38 | 3.03% |