

County: Polk
 CTC: Polk County Transit Services
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Demographics	Number	Percentage
Total County Population / Percent of State Total	581,100	3.11%
Potential TD Population / Percent of CountyTotal	205,756	35.41%
UDPHC / Percent of TD Passengers Served	24,495	11.90%

Trips By Type of Service	2007	2008	% Change
Fixed Route (FR)	79,419	125,225	57.68%
Deviated FR	-	-	NA
Ambulatory	248,185	245,637	-1.03%
Non-Ambulatory	54,311	55,243	1.72%
Stretcher	1,761	2,289	29.98%
School Board	61,200	58,885	-3.78%
TOTAL TRIPS	444,876	487,279	9.53%

Vehicle Data	2007	2008	% Change
Vehicle Miles	3,393,624	2,568,234	-24.32%
Revenue Miles	2,147,736	2,056,662	-4.24%
Roadcalls	123	92	-25.20%
Accidents	25	45	80.00%
Vehicles	155	157	1.29%
Driver Hours	218,717	213,617	-2.33%

Passenger Trips By Trip Purpose	2007	2008	% Change
Medical	138,543	184,698	33.31%
Employment	54,060	57,312	6.02%
Ed/Train/DayCare	126,499	116,789	-7.68%
Nutritional	79,358	68,496	-13.69%
Life-Sustaining/Other	46,416	59,984	29.23%
TOTAL TRIPS	444,876	487,279	9.53%

Financial and General Data	2007	2008	% Change
Expenses	\$7,201,324	\$8,485,987	17.84%
Revenues	\$6,584,221	\$7,139,676	8.44%
Commendations	20	4	-80.00%
Complaints	88	41	-53.41%
Passenger No-Shows	14,262	12,206	-14.42%
Unmet Trip Requests	257	414	61.09%

Passenger Trips By Funding Source	2007	2008	% Change
CTD	52,159	27,858	-46.59%
AHCA	56,222	122,703	118.25%
APD/DCF	11,176	246	-97.80%
DOEA	54,443	54,138	-0.56%
DOE	719	23,392	3153.41%
Other	191,771	258,942	35.03%
TOTAL TRIPS	366,490	487,279	32.96%

Performance Measures	2007	2008	% Change
Accidents per 100,000 Miles	0.74	1.75	136.49%
Miles between Roadcalls	27,590	27,916	1.18%
Avg. Trips per Driver Hour	1.67	1.69	1.20%
Avg. Trips per Para Pass.	21.76	26.71	22.75%
Cost per Trip	16.19	17.42	7.60%
Cost per Paratransit Trip	19.68	23.41	18.95%
Cost per Driver Hour	32.89	39.68	20.64%
Cost per Total Mile	2.12	3.3	55.66%