

County: Pinellas
 CTC: Pinellas County MPO
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Demographics	Number	Percentage
Total County Population / Percent of State Total	944,200	5.05%
Potential TD Population / Percent of CountyTotal	428,072	45.34%
UDPHC / Percent of TD Passengers Served	40,926	9.56%

Trips By Type of Service	2007	2008	% Change
Fixed Route (FR)	1,058,210	1,251,404	18.26%
Deviated FR	4,284	4,428	3.36%
Ambulatory	669,098	830,359	24.10%
Non-Ambulatory	248,825	184,097	-26.01%
Stretcher	65	1	-98.46%
School Board	-	-	NA
TOTAL TRIPS	1,980,482	2,270,289	14.63%

Vehicle Data	2007	2008	% Change
Vehicle Miles	4,965,050	8,080,797	62.75%
Revenue Miles	3,784,843	6,624,931	75.04%
Roadcalls	91	139	52.75%
Accidents	56	45	-19.64%
Vehicles	630	636	0.95%
Driver Hours	614,815	663,331	7.89%

Passenger Trips By Trip Purpose	2007	2008	% Change
Medical	682,252	960,750	40.82%
Employment	720,505	599,522	-16.79%
Ed/Train/DayCare	269,910	285,417	5.75%
Nutritional	90,318	82,875	-8.24%
Life-Sustaining/Other	217,497	341,725	57.12%
TOTAL TRIPS	1,980,482	2,270,289	14.63%

Financial and General Data	2007	2008	% Change
Expenses	\$11,997,533	\$16,285,032	35.74%
Revenues	\$10,978,245	\$16,422,890	49.59%
Commendations	475	419	-11.79%
Complaints	93	196	110.75%
Passenger No-Shows	11,647	16,952	45.55%
Unmet Trip Requests	1,808	39,502	2084.85%

Passenger Trips By Funding Source	2007	2008	% Change
CTD	1,023,641	1,063,437	3.89%
AHCA	369,055	374,349	1.43%
APD/DCF	222,193	250,950	12.94%
DOEA	118,404	107,226	-9.44%
DOE	-	1	NA
Other	245,663	474,326	93.08%
TOTAL TRIPS	1,978,956	2,270,289	14.72%

Performance Measures	2007	2008	% Change
Accidents per 100,000 Mi	1.13	0.56	-50.44%
Miles between Roadcalls	54,561	58,135	6.55%
Avg. Trips per Driver Hou	1.5	1.54	2.67%
Avg. Trips per Para Pass.	30.44	29.88	-1.84%
Cost per Trip	6.06	7.17	18.32%
Cost per Paratransit Trip	11.85	14.8	24.89%
Cost per Driver Hour	17.77	22.73	27.91%
Cost per Total Mile	2.2	1.87	-15.00%