

County: Palm Beach
 CTC: Palm Beach County
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Demographics	Number	Percentage
Total County Population / Percent of State Total	1,295,000	6.93%
Potential TD Population / Percent of CountyTotal	522,957	40.38%
UDPHC / Percent of TD Passengers Served	16,825	3.22%

Trips By Type of Service	2007	2008	% Change
Fixed Route (FR)	2,671,584	1,635,194	-38.79%
Deviated FR	-	1,612	NA
Ambulatory	995,668	1,052,038	5.66%
Non-Ambulatory	201,539	187,146	-7.14%
Stretcher	2,810	-	-100.00%
School Board	-	-	NA
TOTAL TRIPS	3,871,601	2,875,990	-25.72%

Passenger Trips By Trip Purpose

Medical	1,703,504	1,064,117	-37.53%
Employment	619,456	517,678	-16.43%
Ed/Train/DayCare	193,580	172,559	-10.86%
Nutritional	619,456	546,438	-11.79%
Life-Sustaining/Other	735,605	575,198	-21.81%
TOTAL TRIPS	3,871,601	2,875,990	-25.72%

Passenger Trips By Funding Source

CTD	1,003,518	992,930	-1.06%
AHCA	644,208	-	-100.00%
APD/DCF	46,183	69,652	50.82%
DOEA	61,267	109,590	78.87%
DOE	-	-	NA
Other	2,113,551	1,703,818	-19.39%
TOTAL TRIPS	3,868,727	2,875,990	-25.66%

Vehicle Data	2007	2008	% Change
Vehicle Miles	11,927,001	10,597,909	-11.14%
Revenue Miles	11,042,669	9,858,768	-10.72%
Roadcalls	91	1,041	1043.96%
Accidents	266	228	-14.29%
Vehicles	333	414	24.32%
Driver Hours	640,721	537,892	-16.05%

Financial and General Data

Expenses	\$30,876,140	\$30,568,243	-1.00%
Revenues	\$32,638,730	\$30,131,831	-7.68%
Commendations	1,488	1,081	-27.35%
Complaints	1,453	1,205	-17.07%
Passenger No-Shows	74,057	57,308	-22.62%
Unmet Trip Requests	-	228	NA

Performance Measures

Accidents per 100,000 Mi	2.23	2.15	-3.59%
Miles between Roadcalls	131,066	10,181	-92.23%
Avg. Trips per Driver Hou	1.87	2.31	23.53%
Avg. Trips per Para Pass.	61.74	100.43	62.67%
Cost per Trip	7.98	10.63	33.21%
Cost per Paratransit Trip	24.13	23.86	-1.12%
Cost per Driver Hour	45.19	55.04	21.80%
Cost per Total Mile	2.43	2.79	14.81%