

County: Orange
 CTC: Central Florida Regional Transportation Authority
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Demographics	Number	Percentage
Total County Population / Percent of State Total	1,105,600	5.92%
Potential TD Population / Percent of CountyTotal	329,909	29.84%
UDPHC / Percent of TD Passengers Served	20,179	6.12%

Trips By Type of Service	2007	2008	% Change
Fixed Route (FR)	795,711	579,969	-27.11%
Deviated FR	-	-	NA
Ambulatory	555,844	586,642	5.54%
Non-Ambulatory	155,969	143,046	-8.29%
Stretcher	7,321	7,403	1.12%
School Board	-	-	NA
TOTAL TRIPS	1,514,845	1,317,060	-13.06%

Vehicle Data	2007	2008	% Change
Vehicle Miles	7,885,515	6,829,482	-13.39%
Revenue Miles	6,592,296	5,686,330	-13.74%
Roadcalls	79	129	63.29%
Accidents	100	141	41.00%
Vehicles	225	207	-8.00%
Driver Hours	433,592	405,372	-6.51%

Passenger Trips By Trip Purpose	2007	2008	% Change
Medical	517,124	691,223	33.67%
Employment	254,747	201,374	-20.95%
Ed/Train/DayCare	366,329	197,657	-46.04%
Nutritional	163,602	69,859	-57.30%
Life-Sustaining/Other	213,043	156,947	-26.33%
TOTAL TRIPS	1,514,845	1,317,060	-13.06%

Financial and General Data	2007	2008	% Change
Expenses	\$13,518,387	\$12,905,250	-4.54%
Revenues	\$16,881,849	\$14,631,746	-13.33%
Commendations	40	44	10.00%
Complaints	1,099	1,328	20.84%
Passenger No-Shows	14,498	24,283	67.49%
Unmet Trip Requests	33,142	104,195	214.39%

Passenger Trips By Funding Source	2007	2008	% Change
CTD	62,025	70,326	13.38%
AHCA	183,216	197,867	8.00%
APD/DCF	160,621	139,208	-13.33%
DOEA	78,961	60,558	-23.31%
DOE	8	-	-100.00%
Other	1,030,014	849,101	-17.56%
TOTAL TRIPS	1,514,845	1,317,060	-13.06%

Performance Measures	2007	2008	% Change
Accidents per 100,000 Mi	1.27	2.06	62.20%
Miles between Roadcalls	99,817	52,942	-46.96%
Avg. Trips per Driver Hou	1.66	1.82	9.64%
Avg. Trips per Para Pass.	71.46	38.79	-45.72%
Cost per Trip	8.92	9.8	9.87%
Cost per Paratransit Trip	18.8	17.51	-6.86%
Cost per Driver Hour	31.18	31.83	2.08%
Cost per Total Mile	1.71	1.89	10.53%