

County: Nassau  
 CTC: Care-A-Van Transportation  
 Contact: Al Rizer  
 1367 South 18th Street  
 Fernandina Beach, FL 32034  
 904.261.0701  
 Email: [nassaucountyctc@aol.com](mailto:nassaucountyctc@aol.com)

Demographics	Number	Percentage
Total County Population / Percent of State Total	69,600	0.37%
Potential TD Population / Percent of CountyTotal	17,537	25.20%
UDPHC / Percent of TD Passengers Served	881	5.02%

Trips By Type of Service	2007	2008	% Change
Fixed Route (FR)	-	-	NA
Deviated FR	-	-	NA
Ambulatory	42,534	42,300	-0.55%
Non-Ambulatory	4,427	7,292	64.72%
Stretcher	22	16	-27.27%
School Board	-	-	NA
<b>TOTAL TRIPS</b>	<b>46,983</b>	<b>49,608</b>	<b>5.59%</b>

Vehicle Data	2007	2008	% Change
Vehicle Miles	349,275	377,008	7.94%
Revenue Miles	292,706	317,050	8.32%
Roadcalls	1	13	1200.00%
Accidents	2	1	-50.00%
Vehicles	14	14	0.00%
Driver Hours	31,588	34,331	8.68%

Passenger Trips By Trip Purpose	2007	2008	% Change
Medical	30,846	25,538	-17.21%
Employment	1,247	3,573	186.53%
Ed/Train/DayCare	639	98	-84.66%
Nutritional	10,526	14,816	40.76%
Life-Sustaining/Other	3,725	5,583	49.88%
<b>TOTAL TRIPS</b>	<b>46,983</b>	<b>49,608</b>	<b>5.59%</b>

Financial and General Data	2007	2008	% Change
Expenses	\$734,295	\$767,446	4.51%
Revenues	\$920,328	\$918,886	-0.16%
Commendations	1	-	-100.00%
Complaints	12	-	-100.00%
Passenger No-Shows	616	804	30.52%
Unmet Trip Requests	-	-	NA

Passenger Trips By Funding Source	2007	2008	% Change
CTD	15,761	18,292	16.06%
AHCA	16,763	16,187	-3.44%
APD/DCF	-	9	NA
DOEA	12,888	14,908	15.67%
DOE	-	4	NA
Other	-	208	NA
<b>TOTAL TRIPS</b>	<b>45,412</b>	<b>49,608</b>	<b>9.24%</b>

Performance Measures	2007	2008	% Change
Accidents per 100,000 Mi	0.57	0.27	-52.63%
Miles between Roadcalls	349,275	29,001	-91.70%
Avg. Trips per Driver Hou	1.49	1.44	-3.36%
Avg. Trips per Para Pass.	26.96	56.31	108.86%
Cost per Trip	15.63	15.47	-1.02%
Cost per Paratransit Trip	15.63	15.47	-1.02%
Cost per Driver Hour	23.25	22.35	-3.87%
Cost per Total Mile	2.1	2.04	-2.86%