

County: Miami-Dade
 CTC: Miami-Dade
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Demographics	Number	Percentage
Total County Population / Percent of State Total	2,462,300	13.18%
Potential TD Population / Percent of CountyTotal	924,133	37.53%
UDPHC / Percent of TD Passengers Served	275,374	29.80%

Trips By Type of Service	2007	2008	% Change
Fixed Route (FR)	23,145,299	22,442,394	-3.04%
Deviated FR	1,639,174	1,137,703	-30.59%
Ambulatory	2,974,346	2,857,421	-3.93%
Non-Ambulatory	1,028,456	1,002,414	-2.53%
Stretcher	15,751	5,913	-62.46%
School Board	-	-	NA
TOTAL TRIPS	28,803,026	27,445,845	-4.71%

Vehicle Data	2007	2008	% Change
Vehicle Miles	31,272,529	30,299,729	-3.11%
Revenue Miles	29,056,746	28,592,032	-1.60%
Roadcalls	179	165	-7.82%
Accidents	95	66	-30.53%
Vehicles	1,030	908	-11.84%
Driver Hours	2,217,121	2,138,503	-3.55%

Passenger Trips By Trip Purpose	2007	2008	% Change
Medical	10,167,468	7,845,110	-22.84%
Employment	3,297,946	5,393,602	63.54%
Ed/Train/DayCare	5,746,203	6,444,440	12.15%
Nutritional	5,570,505	4,465,040	-19.84%
Life-Sustaining/Other	4,020,904	3,297,653	-17.99%
TOTAL TRIPS	28,803,026	27,445,845	-4.71%

Financial and General Data	2007	2008	% Change
Expenses	\$138,651,028	\$146,556,234	5.70%
Revenues	\$126,284,310	\$117,307,981	-7.11%
Commendations	177	167	-5.65%
Complaints	6,479	5,194	-19.83%
Passenger No-Shows	47,449	50,230	5.86%
Unmet Trip Requests	664,222	706,460	6.36%

Passenger Trips By Funding Source	2007	2008	% Change
CTD	2,543,307	2,201,107	-13.45%
AHCA	3,946,014	3,567,191	-9.60%
APD/DCF	806,484	836,916	3.77%
DOEA	460,848	3,509,567	661.55%
DOE	138,254	137,199	-0.76%
Other	20,899,479	17,193,865	-17.73%
TOTAL TRIPS	28,794,386	27,445,845	-4.68%

Performance Measures	2007	2008	% Change
Accidents per 100,000 Mi	0.3	0.22	-26.67%
Miles between Roadcalls	174,707	183,635	5.11%
Avg. Trips per Driver Hou	2.55	2.34	-8.24%
Avg. Trips per Para Pass.	20.75	55.58	167.86%
Cost per Trip	4.81	5.34	11.02%
Cost per Paratransit Trip	23.91	28.68	19.95%
Cost per Driver Hour	61.03	67.1	9.95%
Cost per Total Mile	4.33	4.74	9.47%