

County: Lake
 CTC: Lake County Board of County Commissioners
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Demographics	Number	Percentage
Total County Population / Percent of State Total	286,500	1.53%
Potential TD Population / Percent of CountyTotal	113,854	39.74%
UDPHC / Percent of TD Passengers Served	18,013	15.82%

Trips By Type of Service	2007	2008	% Change
Fixed Route (FR)	-	-	NA
Deviated FR	610	2,707	343.77%
Ambulatory	169,906	161,591	-4.89%
Non-Ambulatory	34,303	38,556	12.40%
Stretcher	590	527	-10.68%
School Board	36,905	48,499	31.42%
TOTAL TRIPS	242,314	251,880	3.95%

Vehicle Data	2007	2008	% Change
Vehicle Miles	2,362,523	2,399,980	1.59%
Revenue Miles	2,022,152	2,110,042	4.35%
Roadcalls	93	118	26.88%
Accidents	45	6	-86.67%
Vehicles	85	84	-1.18%
Driver Hours	134,479	177,671	32.12%

Passenger Trips By Trip Purpose	2007	2008	% Change
Medical	81,244	79,741	-1.85%
Employment	53,146	46,459	-12.58%
Ed/Train/DayCare	63,637	94,792	48.96%
Nutritional	23,280	21,658	-6.97%
Life-Sustaining/Other	21,007	9,230	-56.06%
TOTAL TRIPS	242,314	251,880	3.95%

Financial and General Data	2007	2008	% Change
Expenses	\$5,515,813	\$4,748,269	-13.92%
Revenues	\$5,515,813	\$5,044,490	-8.54%
Commendations	42	36	-14.29%
Complaints	72	23	-68.06%
Passenger No-Shows	16,288	11,193	-31.28%
Unmet Trip Requests	-	18,371	NA

Passenger Trips By Funding Source	2007	2008	% Change
CTD	31,800	31,260	-1.70%
AHCA	32,820	33,261	1.34%
APD/DCF	45,135	59,395	31.59%
DOEA	19,458	22,074	13.44%
DOE	36,905	-	-100.00%
Other	40,650	105,890	160.49%
TOTAL TRIPS	206,768	251,880	21.82%

Performance Measures	2007	2008	% Change
Accidents per 100,000 Miles	1.9	0.25	-86.84%
Miles between Roadcalls	25,403	20,339	-19.93%
Avg. Trips per Driver Hour	1.8	1.42	-21.11%
Avg. Trips per Para Pass.	12.9	13.98	8.37%
Cost per Trip	22.76	18.85	-17.18%
Cost per Paratransit Trip	22.76	18.85	-17.18%
Cost per Driver Hour	41.02	26.73	-34.84%
Cost per Total Mile	2.33	1.98	-15.02%