

County: Indian River  
 CTC: Senior Resource Association, Inc.  
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Demographics	Number	Percentage
Total County Population / Percent of State Total	139,800	0.75%
Potential TD Population / Percent of CountyTotal	57,916	41.43%
UDPHC / Percent of TD Passengers Served	15,978	27.59%

Trips By Type of Service	2007	2008	% Change
Fixed Route (FR)	-	-	NA
Deviated FR	-	-	NA
Ambulatory	99,773	92,440	-7.35%
Non-Ambulatory	6,041	5,656	-6.37%
Stretcher	572	417	-27.10%
School Board	-	-	NA
<b>TOTAL TRIPS</b>	<b>106,386</b>	<b>98,513</b>	<b>-7.40%</b>

Vehicle Data	2007	2008	% Change
Vehicle Miles	715,778	629,748	-12.02%
Revenue Miles	682,685	601,890	-11.83%
Roadcalls	1	2	100.00%
Accidents	5	6	20.00%
Vehicles	66	68	3.03%
Driver Hours	95,754	98,451	2.82%

Passenger Trips By Trip Purpose	2007	2008	% Change
Medical	45,834	44,003	-3.99%
Employment	5,983	5,635	-5.82%
Ed/Train/DayCare	26,047	24,183	-7.16%
Nutritional	3,799	3,071	-19.16%
Life-Sustaining/Other	24,723	21,621	-12.55%
<b>TOTAL TRIPS</b>	<b>106,386</b>	<b>98,513</b>	<b>-7.40%</b>

Financial and General Data	2007	2008	% Change
Expenses	\$1,809,450	\$1,745,122	-3.56%
Revenues	\$1,575,398	\$1,700,498	7.94%
Commendations	20	21	5.00%
Complaints	8	11	37.50%
Passenger No-Shows	578	462	-20.07%
Unmet Trip Requests	679	771	13.55%

Passenger Trips By Funding Source	2007	2008	% Change
CTD	27,812	28,066	0.91%
AHCA	2,761	12,512	353.17%
APD/DCF	-	31,866	NA
DOEA	5,509	2,713	-50.75%
DOE	-	-	NA
Other	57,777	23,356	-59.58%
<b>TOTAL TRIPS</b>	<b>93,859</b>	<b>98,513</b>	<b>4.96%</b>

Performance Measures	2007	2008	% Change
Accidents per 100,000 Mi	0.7	0.95	35.71%
Miles between Roadcalls	715,778	314,874	-56.01%
Avg. Trips per Driver Hou	1.11	1	-9.91%
Avg. Trips per Para Pass.	5.72	6.17	7.87%
Cost per Trip	17.01	17.71	4.12%
Cost per Paratransit Trip	17.01	17.71	4.12%
Cost per Driver Hour	18.9	17.73	-6.19%
Cost per Total Mile	2.53	2.77	9.49%