

County: Hillsborough
 CTC: Hillsborough County
 Contact: Karen Smith
 4023 N Armenia Avenue, 3rd Floor
 Tampa, FL 33607
 813.276.8126
 Email: smithk@hillsboroughcounty.org

Demographics	Number	Percentage
Total County Population / Percent of State Total	1,192,900	6.39%
Potential TD Population / Percent of CountyTotal	373,872	31.34%
UDPHC / Percent of TD Passengers Served	15,340	4.10%

Trips By Type of Service	2007	2008	% Change
Fixed Route (FR)	616,256	511,623	-16.98%
Deviated FR	-	-	NA
Ambulatory	709,271	743,339	4.80%
Non-Ambulatory	107,864	78,719	-27.02%
Stretcher	577	465	-19.41%
School Board	-	-	NA
TOTAL TRIPS	1,433,968	1,334,146	-6.96%

Vehicle Data	2007	2008	% Change
Vehicle Miles	6,047,566	5,672,654	-6.20%
Revenue Miles	4,905,148	4,230,806	-13.75%
Roadcalls	113	89	-21.24%
Accidents	86	84	-2.33%
Vehicles	264	243	-7.95%
Driver Hours	406,516	385,699	-5.12%

Passenger Trips By Trip Purpose	2007	2008	% Change
Medical	657,641	607,801	-7.58%
Employment	106,333	130,621	22.84%
Ed/Train/DayCare	332,524	272,475	-18.06%
Nutritional	44,991	43,058	-4.30%
Life-Sustaining/Other	292,479	280,191	-4.20%
TOTAL TRIPS	1,433,968	1,334,146	-6.96%

Financial and General Data	2007	2008	% Change
Expenses	\$14,686,398	\$14,483,574	-1.38%
Revenues	\$14,941,928	\$13,879,719	-7.11%
Commendations	125	142	13.60%
Complaints	66	109	65.15%
Passenger No-Shows	8,491	13,788	62.38%
Unmet Trip Requests	672	695	3.42%

Passenger Trips By Funding Source	2007	2008	% Change
CTD	345,959	369,854	6.91%
AHCA	159,266	130,474	-18.08%
APD/DCF	211,259	298,374	41.24%
DOEA	41,059	31,293	-23.79%
DOE	-	-	NA
Other	676,425	504,151	-25.47%
TOTAL TRIPS	1,433,968	1,334,146	-6.96%

Performance Measures	2007	2008	% Change
Accidents per 100,000 Mi	1.42	1.48	4.23%
Miles between Roadcalls	53,518	63,738	19.10%
Avg. Trips per Driver Hou	2.01	2.13	5.97%
Avg. Trips per Para Pass.	29.02	89.7	209.10%
Cost per Trip	10.24	10.86	6.05%
Cost per Paratransit Trip	17.2	16.87	-1.92%
Cost per Driver Hour	34.61	35.98	3.96%
Cost per Total Mile	2.33	2.45	5.15%