

County: Hernando
 CTC: Mid Florida Community Services, Inc.
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Demographics	Number	Percentage
Total County Population / Percent of State Total	162,200	0.87%
Potential TD Population / Percent of CountyTotal	101,044	62.30%
UDPHC / Percent of TD Passengers Served	3,617	3.58%

Trips By Type of Service	2007	2008	% Change
Fixed Route (FR)	-	-	NA
Deviated FR	-	-	NA
Ambulatory	136,951	151,365	10.52%
Non-Ambulatory	13,814	16,908	22.40%
Stretcher	930	811	-12.80%
School Board	-	-	NA
TOTAL TRIPS	151,695	169,084	11.46%

Vehicle Data	2007	2008	% Change
Vehicle Miles	1,243,521	1,349,884	8.55%
Revenue Miles	1,125,110	1,245,747	10.72%
Roadcalls	31	25	-19.35%
Accidents	5	2	-60.00%
Vehicles	50	54	8.00%
Driver Hours	110,240	109,320	-0.83%

Passenger Trips By Trip Purpose	2007	2008	% Change
Medical	41,902	46,952	12.05%
Employment	1,539	2,794	81.55%
Ed/Train/DayCare	90,815	101,457	11.72%
Nutritional	13,078	9,918	-24.16%
Life-Sustaining/Other	4,361	7,963	82.60%
TOTAL TRIPS	151,695	169,084	11.46%

Financial and General Data	2007	2008	% Change
Expenses	\$2,009,662	\$2,125,454	5.76%
Revenues	\$2,173,292	\$1,997,130	-8.11%
Commendations	43	47	9.30%
Complaints	62	61	-1.61%
Passenger No-Shows	1,140	1,366	19.82%
Unmet Trip Requests	5,397	4,952	-8.25%

Passenger Trips By Funding Source	2007	2008	% Change
CTD	16,254	19,440	19.60%
AHCA	18,267	19,957	9.25%
APD/DCF	-	960	NA
DOEA	7,464	7,015	-6.02%
DOE	-	2,000	NA
Other	109,710	119,712	9.12%
TOTAL TRIPS	151,695	169,084	11.46%

Performance Measures	2007	2008	% Change
Accidents per 100,000 Mi	0.4	0.15	-62.50%
Miles between Roadcalls	40,114	53,995	34.60%
Avg. Trips per Driver Hou	1.38	1.55	12.32%
Avg. Trips per Para Pass.	52.67	46.75	-11.24%
Cost per Trip	13.25	12.57	-5.13%
Cost per Paratransit Trip	13.25	12.57	-5.13%
Cost per Driver Hour	18.23	19.44	6.64%
Cost per Total Mile	1.62	1.57	-3.09%