

County: Gadsden
 CTC: BIG BEND TRANSIT, INC.
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Demographics	Number	Percentage
Total County Population / Percent of State Total	49,400	0.26%
Potential TD Population / Percent of CountyTotal	21,786	44.10%
UDPHC / Percent of TD Passengers Served	3,431	15.75%

Trips By Type of Service	2007	2008	% Change
Fixed Route (FR)	-	-	NA
Deviated FR	4,677	6,562	40.30%
Ambulatory	72,571	57,897	-20.22%
Non-Ambulatory	5,756	4,287	-25.52%
Stretcher	4	34	750.00%
School Board	-	-	NA
TOTAL TRIPS	83,008	68,780	-17.14%

Vehicle Data	2007	2008	% Change
Vehicle Miles	826,368	709,876	-14.10%
Revenue Miles	699,100	602,397	-13.83%
Roadcalls	22	29	31.82%
Accidents	-	2	NA
Vehicles	23	24	4.35%
Driver Hours	41,808	39,547	-5.41%

Passenger Trips By Trip Purpose	2007	2008	% Change
Medical	25,328	21,968	-13.27%
Employment	40,638	34,394	-15.36%
Ed/Train/DayCare	13,411	9,862	-26.46%
Nutritional	-	-	NA
Life-Sustaining/Other	3,631	2,556	-29.61%
TOTAL TRIPS	83,008	68,780	-17.14%

Financial and General Data	2007	2008	% Change
Expenses	\$1,683,249	\$1,635,345	-2.85%
Revenues	\$1,225,388	\$1,326,204	8.23%
Commendations	-	-	NA
Complaints	13	5	-61.54%
Passenger No-Shows	1,162	1,730	48.88%
Unmet Trip Requests	-	-	NA

Passenger Trips By Funding Source	2007	2008	% Change
CTD	41,611	27,492	-33.93%
AHCA	17,975	16,666	-7.28%
APD/DCF	200	18	-91.00%
DOEA	-	-	NA
DOE	-	-	NA
Other	2,289	24,604	974.88%
TOTAL TRIPS	62,075	68,780	10.80%

Performance Measures	2007	2008	% Change
Accidents per 100,000 Mi	0	0.28	NA
Miles between Roadcalls	37,562	24,478	-34.83%
Avg. Trips per Driver Hou	1.99	1.74	-12.56%
Avg. Trips per Para Pass.	21.04	20.05	-4.71%
Cost per Trip	20.28	23.78	17.26%
Cost per Paratransit Trip	20.28	23.78	17.26%
Cost per Driver Hour	40.26	41.35	2.71%
Cost per Total Mile	2.04	2.3	12.75%