

County: Franklin
 CTC: Croom's, Inc.
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Demographics	Number	Percentage
Total County Population / Percent of State Total	12,200	0.07%
Potential TD Population / Percent of CountyTotal	5,693	46.66%
UDPHC / Percent of TD Passengers Served	1,142	20.06%

Trips By Type of Service	2007	2008	% Change
Fixed Route (FR)	-	-	NA
Deviated FR	-	-	NA
Ambulatory	17,204	15,205	-11.62%
Non-Ambulatory	1,067	1,774	66.26%
Stretcher	-	-	NA
School Board	-	-	NA
TOTAL TRIPS	18,271	16,979	-7.07%

Vehicle Data	2007	2008	% Change
Vehicle Miles	332,376	331,515	-0.26%
Revenue Miles	323,488	320,419	-0.95%
Roadcalls	3	2	-33.33%
Accidents	-	-	NA
Vehicles	12	12	0.00%
Driver Hours	13,198	12,710	-3.70%

Passenger Trips By Trip Purpose	2007	2008	% Change
Medical	8,471	8,133	-3.99%
Employment	-	-	NA
Ed/Train/DayCare	4,816	4,916	2.08%
Nutritional	-	-	NA
Life-Sustaining/Other	4,984	3,930	-21.15%
TOTAL TRIPS	18,271	16,979	-7.07%

Financial and General Data	2007	2008	% Change
Expenses	\$609,073	\$610,655	0.26%
Revenues	\$609,063	\$609,714	0.11%
Commendations	4	1	-75.00%
Complaints	1	-	-100.00%
Passenger No-Shows	24	21	-12.50%
Unmet Trip Requests	-	-	NA

Passenger Trips By Funding Source	2007	2008	% Change
CTD	3,914	4,745	21.23%
AHCA	4,098	3,386	-17.37%
APD/DCF	323	-	-100.00%
DOEA	266	-	-100.00%
DOE	4,952	-	-100.00%
Other	4,718	8,848	87.54%
TOTAL TRIPS	18,271	16,979	-7.07%

Performance Measures	2007	2008	% Change
Accidents per 100,000 Mi	0	0	NA
Miles between Roadcalls	110,792	165,758	49.61%
Avg. Trips per Driver Hou	1.38	1.34	-2.90%
Avg. Trips per Para Pass.	16.21	14.87	-8.27%
Cost per Trip	33.34	35.97	7.89%
Cost per Paratransit Trip	33.34	35.97	7.89%
Cost per Driver Hour	46.15	48.05	4.12%
Cost per Total Mile	1.83	1.84	0.55%