

County: Desoto
 CTC: Veolia Transportation Services
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Demographics	Number	Percentage
Total County Population / Percent of State Total	34,000	0.18%
Potential TD Population / Percent of CountyTotal	15,535	45.69%
UDPHC / Percent of TD Passengers Served	584	3.76%

Trips By Type of Service	2007	2008	% Change
Fixed Route (FR)	-	-	NA
Deviated FR	-	-	NA
Ambulatory	23,285	25,993	11.63%
Non-Ambulatory	3,808	4,539	19.20%
Stretcher	27	5	-81.48%
School Board	7,449	7,175	-3.68%
TOTAL TRIPS	34,569	37,712	9.09%

Vehicle Data	2007	2008	% Change
Vehicle Miles	355,332	395,231	11.23%
Revenue Miles	299,308	310,212	3.64%
Roadcalls	4	2	-50.00%
Accidents	1	1	0.00%
Vehicles	23	22	-4.35%
Driver Hours	31,171	39,077	25.36%

Passenger Trips By Trip Purpose	2007	2008	% Change
Medical	16,257	16,933	4.16%
Employment	1,954	4,130	111.36%
Ed/Train/DayCare	8,914	8,993	0.89%
Nutritional	4,499	4,893	8.76%
Life-Sustaining/Other	2,945	2,763	-6.18%
TOTAL TRIPS	34,569	37,712	9.09%

Financial and General Data	2007	2008	% Change
Expenses	\$795,617	\$902,155	13.39%
Revenues	\$812,686	\$907,145	11.62%
Commendations	8	7	-12.50%
Complaints	26	11	-57.69%
Passenger No-Shows	350	303	-13.43%
Unmet Trip Requests	125	145	16.00%

Passenger Trips By Funding Source	2007	2008	% Change
CTD	3,764	4,026	6.96%
AHCA	9,187	9,645	4.99%
APD/DCF	10,869	10,817	-0.48%
DOEA	4,043	3,549	-12.22%
DOE	-	99	NA
Other	5,255	9,576	82.23%
TOTAL TRIPS	33,118	37,712	13.87%

Performance Measures	2007	2008	% Change
Accidents per 100,000 Miles	0.28	0.25	-10.71%
Miles between Roadcalls	88,833	197,616	122.46%
Avg. Trips per Driver Hour	1.11	0.97	-12.61%
Avg. Trips per Para Pass.	55.05	64.58	17.31%
Cost per Trip	23.02	23.92	3.91%
Cost per Paratransit Trip	23.02	23.92	3.91%
Cost per Driver Hour	25.52	23.09	-9.52%
Cost per Total Mile	2.24	2.28	1.79%