

County: Putnam  
 CTC: Ride Solution, Inc.  
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| Demographics  | Number | Percentage |
|---|--------|------------|
| Total County Population /<br>Percent of State Total | 73,800 | 0.41%      |
| Potential TD Population /<br>Percent of CountyTotal | 39,807 | 53.94%     |
| UDPHC / Percent of TD<br>Passengers Served          | 7,678  | 19.29%     |



| Trips By Type of Service | 2006           | 2007           | % Change     |
|--------------------------|----------------|----------------|--------------|
| Fixed Route (FR)         | -              | -              | NA           |
| Deviated FR              | 127,455        | 131,081        | 2.84%        |
| Ambulatory               | 457            | 441            | -3.50%       |
| Non-Ambulatory           | 16,472         | 16,820         | 2.11%        |
| Stretcher                | 2,153          | 1,706          | -20.76%      |
| School Board             | -              | -              | NA           |
| <b>TOTAL TRIPS</b>       | <b>146,537</b> | <b>150,048</b> | <b>2.40%</b> |

| Vehicle Data  | 2006    | 2007    | % Change |
|---------------|---------|---------|----------|
| Vehicle Miles | 832,670 | 812,460 | -2.43%   |
| Revenue Miles | 678,625 | 662,153 | -2.43%   |
| Roadcalls     | 14      | 12      | -14.29%  |
| Accidents     | 2       | -       | -100.00% |
| Vehicles      | 33      | 33      | 0.00%    |
| Driver Hours  | 54,164  | 55,900  | 3.21%    |

| Passenger Trips By Trip Purpose | 2006           | 2007           | % Change     |
|---------------------------------|----------------|----------------|--------------|
| Medical                         | 15,581         | 14,446         | -7.28%       |
| Employment                      | 73,151         | 82,413         | 12.66%       |
| Ed/Train/DayCare                | 688            | 2,440          | 254.65%      |
| Nutritional                     | 1,206          | 1,708          | 41.63%       |
| Life-Sustaining/Other           | 55,911         | 49,041         | -12.29%      |
| <b>TOTAL TRIPS</b>              | <b>146,537</b> | <b>150,048</b> | <b>2.40%</b> |

| Financial and General Data | 2006        | 2007        | % Change |
|----------------------------|-------------|-------------|----------|
| Expenses                   | \$1,964,203 | \$1,939,821 | -1.24%   |
| Revenues                   | \$1,842,191 | \$1,821,073 | -1.15%   |
| Commendations              | 1           | 1           | 0.00%    |
| Complaints                 | 3           | 3           | 0.00%    |
| Passenger No-Shows         | 14,935      | 12,855      | -13.93%  |
| Unmet Trip Requests        | -           | -           | NA       |

| Passenger Trips By Funding Source | 2006           | 2007           | % Change     |
|-----------------------------------|----------------|----------------|--------------|
| CTD                               | 13,963         | 14,708         | 5.34%        |
| AHCA                              | 15,581         | 14,446         | -7.28%       |
| APD/DCF                           | 46,943         | 48,546         | 3.41%        |
| DOEA                              | 1,206          | 1,708          | 41.63%       |
| DOE                               | -              | -              | NA           |
| Other                             | 68,844         | 70,640         | 2.61%        |
| <b>TOTAL TRIPS</b>                | <b>146,537</b> | <b>150,048</b> | <b>2.40%</b> |

| Performance Measures        | 2006   | 2007   | % Change |
|-----------------------------|--------|--------|----------|
| Accidents per 100,000 Miles | 0.24   | 0      | -100.00% |
| Miles between Roadcalls     | 59,476 | 67,705 | 13.84%   |
| Avg. Trips per Driver Hour  | 2.71   | 2.68   | -1.11%   |
| Avg. Trips per Para Pass.   | 21.97  | 19.54  | -11.06%  |
| Cost per Trip               | 13.4   | 12.93  | -3.51%   |
| Cost per Paratransit Trip   | 13.39  | 12.91  | -3.58%   |
| Cost per Driver Hour        | 36.21  | 34.66  | -4.28%   |
| Cost per Total Mile         | 2.36   | 2.38   | 0.85%    |