

County: Polk
 CTC: Polk County Transit Services
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Demographics	Number	Percentage
Total County Population / Percent of State Total	541,800	3.02%
Potential TD Population / Percent of CountyTotal	202,203	37.32%
UDPHC / Percent of TD Passengers Served	16,795	8.31%



Trips By Type of Service	2006	2007	% Change
Fixed Route (FR)	96,489	79,419	-17.69%
Deviated FR	-	-	NA
Ambulatory	258,924	248,185	-4.15%
Non-Ambulatory	43,890	54,311	23.74%
Stretcher	1,744	1,761	0.97%
School Board	63,024	61,200	-2.89%
TOTAL TRIPS	464,071	444,876	-4.14%

Vehicle Data	2006	2007	% Change
Vehicle Miles	2,840,415	3,393,624	19.48%
Revenue Miles	2,112,770	2,147,736	1.65%
Roadcalls	167	123	-26.35%
Accidents	30	25	-16.67%
Vehicles	161	155	-3.73%
Driver Hours	210,822	218,717	3.74%

Passenger Trips By Trip Purpose	2006	2007	% Change
Medical	142,715	138,543	-2.92%
Employment	86,077	54,060	-37.20%
Ed/Train/DayCare	123,666	126,499	2.29%
Nutritional	71,769	79,358	10.57%
Life-Sustaining/Other	39,844	46,416	16.49%
TOTAL TRIPS	464,071	444,876	-4.14%

Financial and General Data	2006	2007	% Change
Expenses	\$6,318,542	\$7,201,324	13.97%
Revenues	\$5,947,680	\$6,584,221	10.70%
Commendations	13	20	53.85%
Complaints	54	88	62.96%
Passenger No-Shows	5,312	14,262	168.49%
Unmet Trip Requests	219	257	17.35%

Passenger Trips By Funding Source	2006	2007	% Change
CTD	43,831	52,159	19.00%
AHCA	41,350	56,222	35.97%
APD/DCF	31,372	11,176	-64.38%
DOEA	57,272	54,443	-4.94%
DOE	603	719	19.24%
Other	177,249	270,157	52.42%
TOTAL TRIPS	351,677	444,876	26.50%

Performance Measures	2006	2007	% Change
Accidents per 100,000 Miles	1.06	0.74	-30.19%
Miles between Roadcalls	17,008	27,590	62.22%
Avg. Trips per Driver Hour	1.74	1.67	-4.02%
Avg. Trips per Para Pass.	25.46	29.88	17.36%
Cost per Trip	13.62	16.19	18.87%
Cost per Paratransit Trip	17.17	19.68	14.62%
Cost per Driver Hour	29.95	32.89	9.82%
Cost per Total Mile	2.22	2.12	-4.50%