

County: Palm Beach
 CTC: Palm Beach County
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Demographics	Number	Percentage
Total County Population / Percent of State Total	1,265,900	7.06%
Potential TD Population / Percent of CountyTotal	509,447	40.24%
UDPHC / Percent of TD Passengers Served	19,436	3.82%



Trips By Type of Service	2006	2007	% Change
Fixed Route (FR)	2,215,582	2,671,584	20.58%
Deviated FR	-	-	NA
Ambulatory	865,633	995,668	15.02%
Non-Ambulatory	209,136	201,539	-3.63%
Stretcher	3,403	2,810	-17.43%
School Board	-	-	NA
TOTAL TRIPS	3,293,754	3,871,601	17.54%

Vehicle Data	2006	2007	% Change
Vehicle Miles	11,498,855	11,927,001	3.72%
Revenue Miles	10,781,683	11,042,669	2.42%
Roadcalls	110	91	-17.27%
Accidents	317	266	-16.09%
Vehicles	363	333	-8.26%
Driver Hours	632,831	640,721	1.25%

Passenger Trips By Trip Purpose	2006	2007	% Change
Medical	1,548,064	1,703,504	10.04%
Employment	494,063	619,456	25.38%
Ed/Train/DayCare	131,750	193,580	46.93%
Nutritional	527,001	619,456	17.54%
Life-Sustaining/Other	592,876	735,605	24.07%
TOTAL TRIPS	3,293,754	3,871,601	17.54%

Financial and General Data	2006	2007	% Change
Expenses	\$29,864,388	\$30,876,140	3.39%
Revenues	\$26,489,365	\$28,360,937	7.07%
Commendations	1,042	1,488	42.80%
Complaints	1,924	1,453	-24.48%
Passenger No-Shows	-	74,057	NA
Unmet Trip Requests	-	-	NA

Passenger Trips By Funding Source	2006	2007	% Change
CTD	941,086	1,003,518	6.63%
AHCA	349,571	644,208	84.29%
APD/DCF	59,835	46,183	-22.82%
DOEA	71,806	61,267	-14.68%
DOE	-	-	NA
Other	1,871,456	2,116,425	13.09%
TOTAL TRIPS	3,293,754	3,871,601	17.54%

Performance Measures	2006	2007	% Change
Accidents per 100,000 Miles	2.76	2.23	-19.20%
Miles between Roadcalls	104,535	131,066	25.38%
Avg. Trips per Driver Hour	1.7	1.87	10.00%
Avg. Trips per Para Pass.	52.97	80.47	51.92%
Cost per Trip	9.07	7.98	-12.02%
Cost per Paratransit Trip	27.7	24.13	-12.89%
Cost per Driver Hour	47.19	45.19	-4.24%
Cost per Total Mile	2.6	2.43	-6.54%