

County: Hillsborough  
 CTC: Hillsborough County  
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Demographics	Number	Percentage
Total County Population / Percent of State Total	1,131,500	6.31%
Potential TD Population / Percent of CountyTotal	368,242	32.54%
UDPHC / Percent of TD Passengers Served	28,176	7.65%



Trips By Type of Service	2006	2007	% Change
Fixed Route (FR)	579,933	616,256	6.26%
Deviated FR	-	-	NA
Ambulatory	719,753	709,271	-1.46%
Non-Ambulatory	107,873	107,864	-0.01%
Stretcher	423	577	36.41%
School Board	-	-	NA
<b>TOTAL TRIPS</b>	<b>1,407,982</b>	<b>1,433,968</b>	<b>1.85%</b>

Vehicle Data	2006	2007	% Change
Vehicle Miles	5,179,382	6,047,566	16.76%
Revenue Miles	4,174,792	4,905,148	17.49%
Roadcalls	145	113	-22.07%
Accidents	74	86	16.22%
Vehicles	275	264	-4.00%
Driver Hours	378,519	406,516	7.40%

Passenger Trips By Trip Purpose	2006	2007	% Change
Medical	645,800	657,641	1.83%
Employment	104,311	106,333	1.94%
Ed/Train/DayCare	346,204	332,524	-3.95%
Nutritional	50,430	44,991	-10.79%
Life-Sustaining/Other	261,237	292,479	11.96%
<b>TOTAL TRIPS</b>	<b>1,407,982</b>	<b>1,433,968</b>	<b>1.85%</b>

Financial and General Data	2006	2007	% Change
Expenses	\$13,942,789	\$14,686,398	5.33%
Revenues	\$13,266,261	\$14,941,928	12.63%
Commendations	64	125	95.31%
Complaints	124	66	-46.77%
Passenger No-Shows	13,161	8,491	-35.48%
Unmet Trip Requests	1,100	672	-38.91%

Passenger Trips By Funding Source	2006	2007	% Change
CTD	294,302	345,959	17.55%
AHCA	162,321	159,266	-1.88%
APD/DCF	257,803	211,259	-18.05%
DOEA	64,884	41,059	-36.72%
DOE	-	-	NA
Other	628,672	676,425	7.60%
<b>TOTAL TRIPS</b>	<b>1,407,982</b>	<b>1,433,968</b>	<b>1.85%</b>

Performance Measures	2006	2007	% Change
Accidents per 100,000 Miles	1.43	1.42	-0.70%
Miles between Roadcalls	35,720	53,518	49.83%
Avg. Trips per Driver Hour	2.19	2.01	-8.22%
Avg. Trips per Para Pass.	31.02	46.85	51.03%
Cost per Trip	9.9	10.24	3.43%
Cost per Paratransit Trip	15.96	17.2	7.77%
Cost per Driver Hour	34.91	34.61	-0.86%
Cost per Total Mile	2.55	2.33	-8.63%