

County: Collier
 CTC: Collier County Board of County Commissioners
 Contact: Sue Faulkner
 2885 South Horseshoe Drive
 Naples, FL 34104
 2392525889
 Email: suefaulkner@colliergov.net

| Demographics | Number | Percentage |
|---|---------|------------|
| Total County Population / Percent of State Total | 317,800 | 1.77% |
| Potential TD Population / Percent of County Total | 118,813 | 37.39% |
| UDPHC / Percent of TD Passengers Served | 7,009 | 5.90% |



| Trips By Type of Service | 2006 | 2007 | % Change |
|--------------------------|----------------|----------------|----------------|
| Fixed Route (FR) | 166,028 | 52,868 | -68.16% |
| Deviated FR | - | - | NA |
| Ambulatory | 82,109 | 74,723 | -9.00% |
| Non-Ambulatory | 16,336 | 17,810 | 9.02% |
| Stretcher | 331 | 779 | 135.35% |
| School Board | - | - | NA |
| TOTAL TRIPS | 264,804 | 146,180 | -44.80% |

| Passenger Trips By Trip Purpose | 2006 | 2007 | % Change |
|---------------------------------|----------------|----------------|----------------|
| Medical | 54,237 | 52,880 | -2.50% |
| Employment | 21,134 | 17,872 | -15.43% |
| Ed/Train/DayCare | 3,575 | 1,918 | -46.35% |
| Nutritional | 11,168 | 11,860 | 6.20% |
| Life-Sustaining/Other | 174,690 | 61,650 | -64.71% |
| TOTAL TRIPS | 264,804 | 146,180 | -44.80% |

| Passenger Trips By Funding Source | 2006 | 2007 | % Change |
|-----------------------------------|----------------|----------------|----------------|
| CTD | 65,510 | 59,373 | -9.37% |
| AHCA | 20,946 | 20,872 | -0.35% |
| APD/DCF | 2,986 | 5,066 | 69.66% |
| DOEA | 7,486 | 6,066 | -18.97% |
| DOE | - | - | NA |
| Other | 159,033 | 54,803 | -65.54% |
| TOTAL TRIPS | 255,961 | 146,180 | -42.89% |

| Vehicle Data | 2006 | 2007 | % Change |
|---------------|-----------|-----------|----------|
| Vehicle Miles | 1,250,504 | 1,432,164 | 14.53% |
| Revenue Miles | 1,035,785 | 1,155,468 | 11.55% |
| Roadcalls | 108 | 17 | -84.26% |
| Accidents | 16 | 24 | 50.00% |
| Vehicles | 25 | 25 | 0.00% |
| Driver Hours | 75,350 | 73,967 | -1.84% |

| Financial and General Data | 2006 | 2007 | % Change |
|----------------------------|-------------|-------------|----------|
| Expenses | \$3,225,858 | \$3,593,099 | 11.38% |
| Revenues | \$2,592,680 | \$3,275,773 | 26.35% |
| Commendations | 19 | 35 | 84.21% |
| Complaints | 30 | 27 | -10.00% |
| Passenger No-Shows | 15,799 | 1,511 | -90.44% |
| Unmet Trip Requests | 48 | 56 | 16.67% |

| Performance Measures | 2006 | 2007 | % Change |
|-----------------------------|--------|--------|----------|
| Accidents per 100,000 Miles | 1.28 | 1.68 | 31.25% |
| Miles between Roadcalls | 11,579 | 84,245 | 627.57% |
| Avg. Trips per Driver Hour | 1.31 | 1.26 | -3.82% |
| Avg. Trips per Para Pass. | 167.42 | 79.01 | -52.81% |
| Cost per Trip | 12.18 | 24.58 | 101.81% |
| Cost per Paratransit Trip | 32.66 | 29.65 | -9.22% |
| Cost per Driver Hour | 42.81 | 37.4 | -12.64% |
| Cost per Total Mile | 2.58 | 1.93 | -25.19% |